

Queensland's Urban Potable Water and Sewerage Benchmarking: 2021/22

Medium, Large and Extra-large service providers Sewerage Services

Sewerage CAPEX per connection

Sewerage CAPEX per connection (\$)





Costs: operating sewerage per connection

FN12 SWIM Indicator ID





Typical residential bill: water+sewerage

PR48 SWIM Indicator ID

Economic Real Rate of Return: sewerage

Economic Real Rate of Return: sewerage



Sewerage service complaints per 1000 connections

CS11 SWIM Indicator ID

per 1000 connections

Indicator Units

Number of sewerage service complaints per 1,000 connections



Percent CSS response target met: sewerage incidents



% Indicator Units



Proportion CSS response target met: sewerage (%)

Sewerage mains breaks/chokes per 100 km sewer main

AS39

SWIM Indicator ID

per 100 km sewer mains Indicator Units





Medium, Large and Extra-large service providers Water Services

Water CAPEX per connection



Costs: operating water per connection

FN11 SWIM Indicator ID

\$/connection

Water OPEX per connection (\$)





Economic Real Rate of Return: water

Economic Real Rate of Return: water



Water service complaints per 1000 connections

CS10

SWIM Indicator ID

per 1000 connections Indicator Units

Number of water service complaints per 1,000 connections



Percent CSS response target met: water incidents

CS66 SWIM Indicator ID



Indicator Units

Size ● Extra-large ● Large ● Medium 100 Statewide and Cohort median value: 100.0 80 60 🗆 40 20 Balomesc Barcadine RC Balomesc RC Charters Towers RC ookst uglasst CastRC gladstone RC Rockhampton RC Bundaberg RC owers the cloneury se Dasc net RC PN/Ltd nds RC Utilities nday RC Isa' Caims^{RC} City of Gold Coast NorthBurnettRC Western DownsRC Southern DownsRC HinchinbrookSC Mt Isa CC GoondiwindiRC Livingstone SC LongreachRC TOOWOOMBARC RedlandCC assomany Coast RC GympieRC SouthBurnett.RC Mareebasc IsaacRC MaranoaRC TOWNSHILLEC unity Water paroosc cooksc

Proportion CSS response target met: water (%)

Proportion potable water that is non-revenue water

Proportion potable water that is non-revenue water (%)



Water main breaks per 100 km water main

AS8

SWIM Indicator ID

per 100 km water main Indicator Units



Annual potable water supplied per connection



(WA32+WA34+WA36)/CS67

Calculated from SWIM Indicators

Proportion of connections with water restrictions

WS11, WS12, WS13, WS14, WS15, WS16 and CS4

SWIM Indicators

Proportion of connections under water restrictions (connection days)

● PWCM ● Level 1 ● Level 2 ● Level 3 ● Level 4 ● Level 5

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