

Queensland's Urban Potable Water and Sewerage Benchmarking: 2020/21

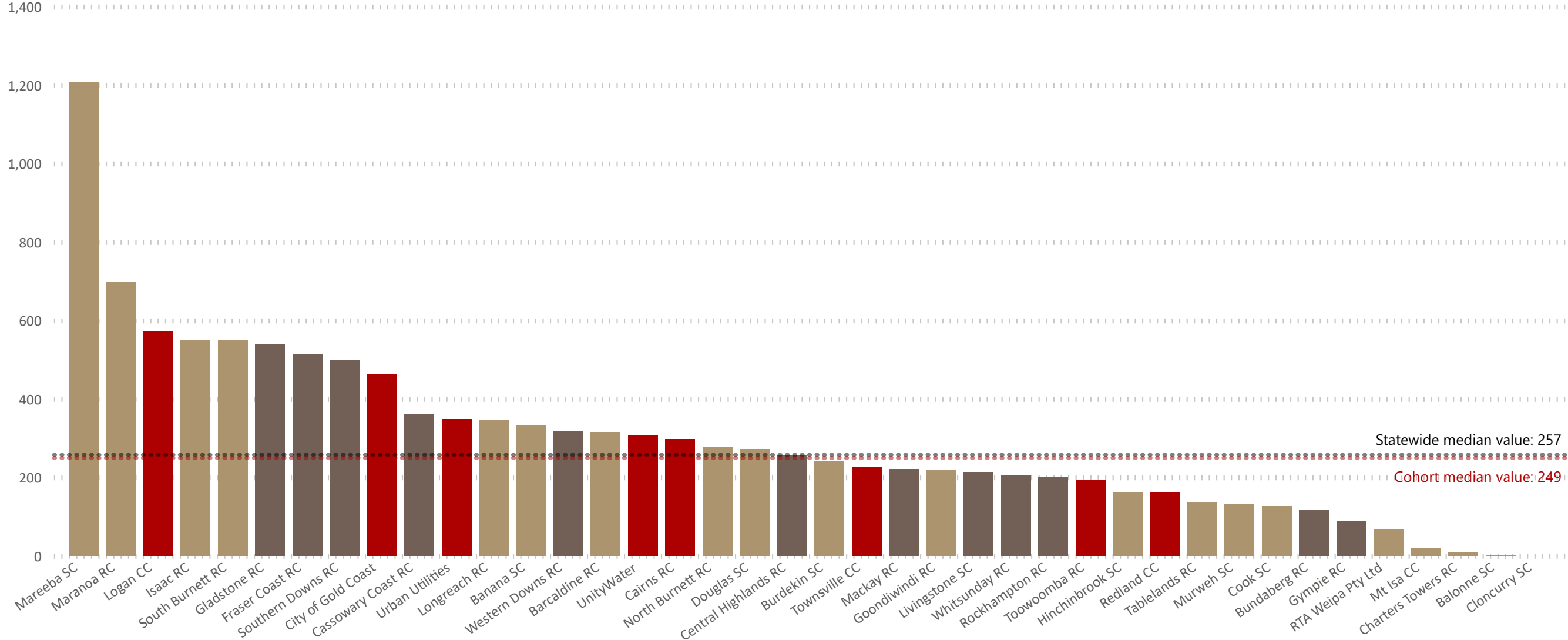
Medium, Large and Extra-large service providers

Sewerage Services

Sewerage CAPEX per connection

Sewerage CAPEX per connection (\$)

Size ● Extra-large ● Large ● Medium

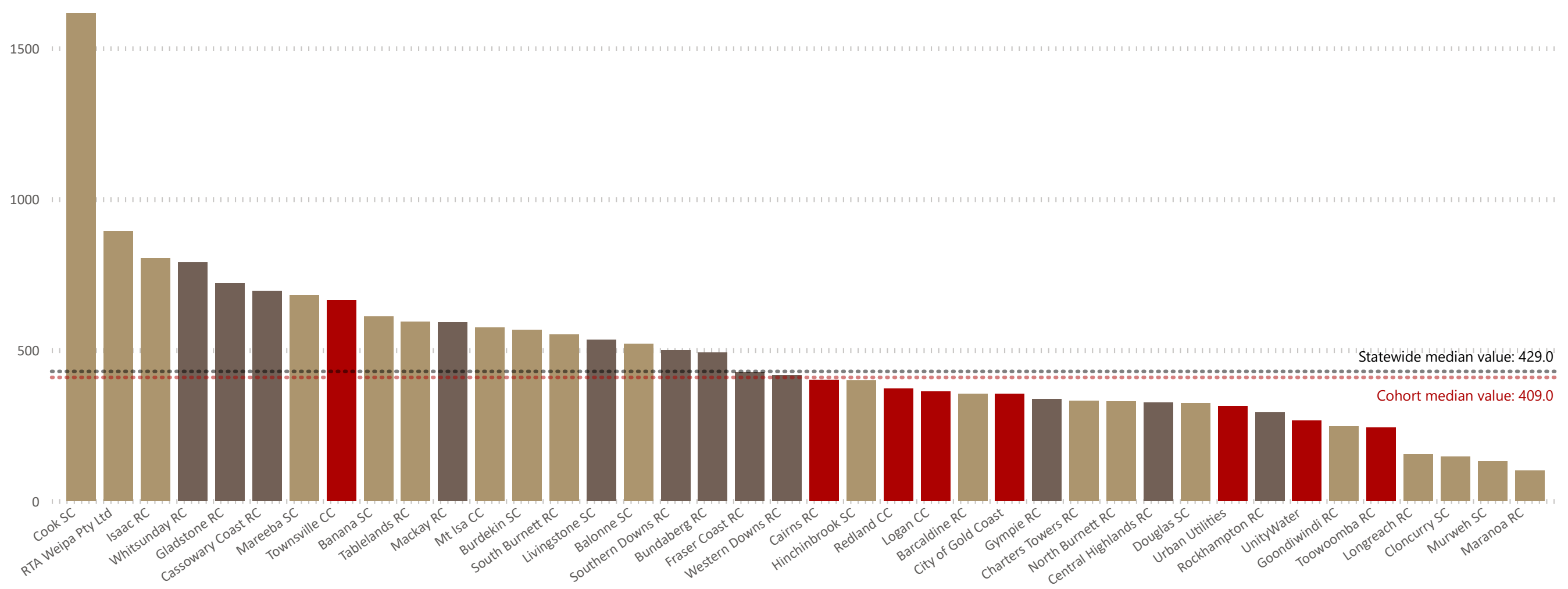


Costs: operating sewerage per connection

FN12
SWIM Indicator ID
\$/connection
Indicator Units

Sewerage OPEX per connection (\$)

Size ● Extra-large ● Large ● Medium



Statewide median value: 429.0

Cohort median value: 409.0

Typical residential bill: sewerage

PR46

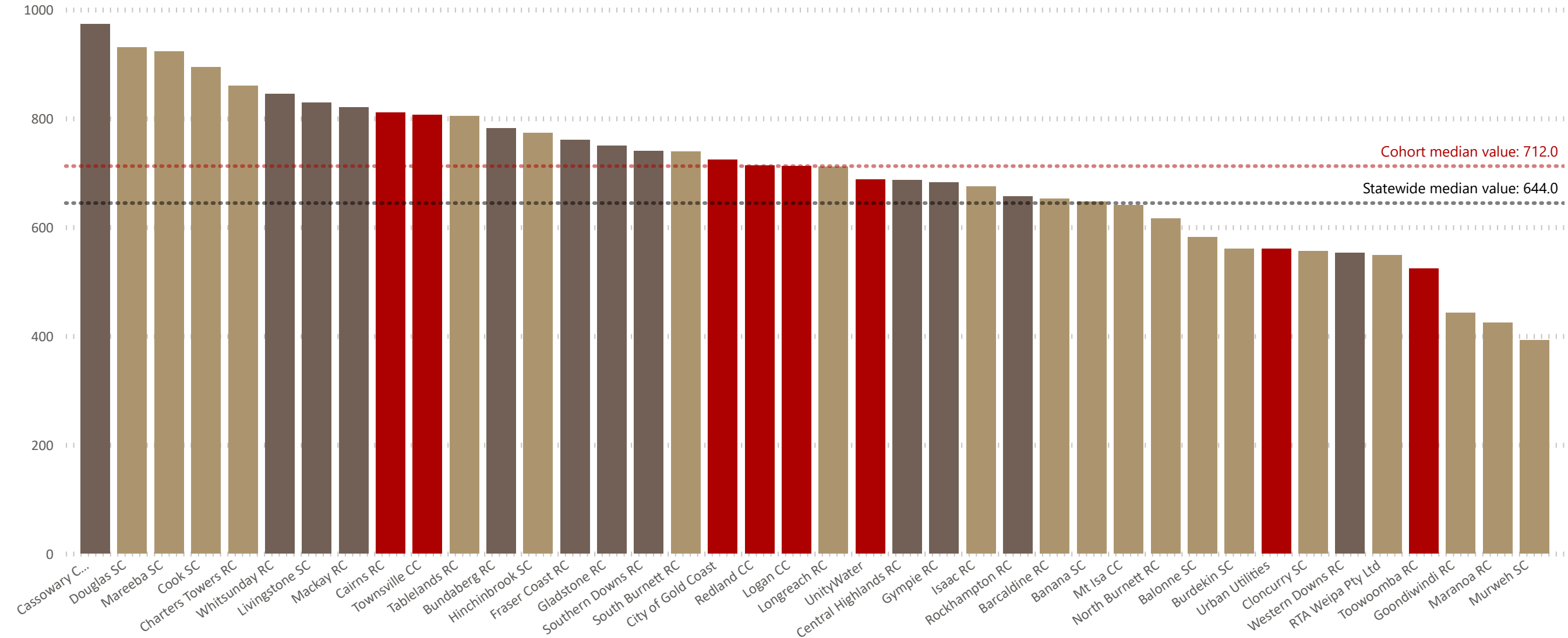
SWIM Indicator ID

\$

Indicator Units

Typical residential bill: sewerage (\$)

Size ● Extra-large ● Large ● Medium



Typical residential bill: water+sewerage

PR48

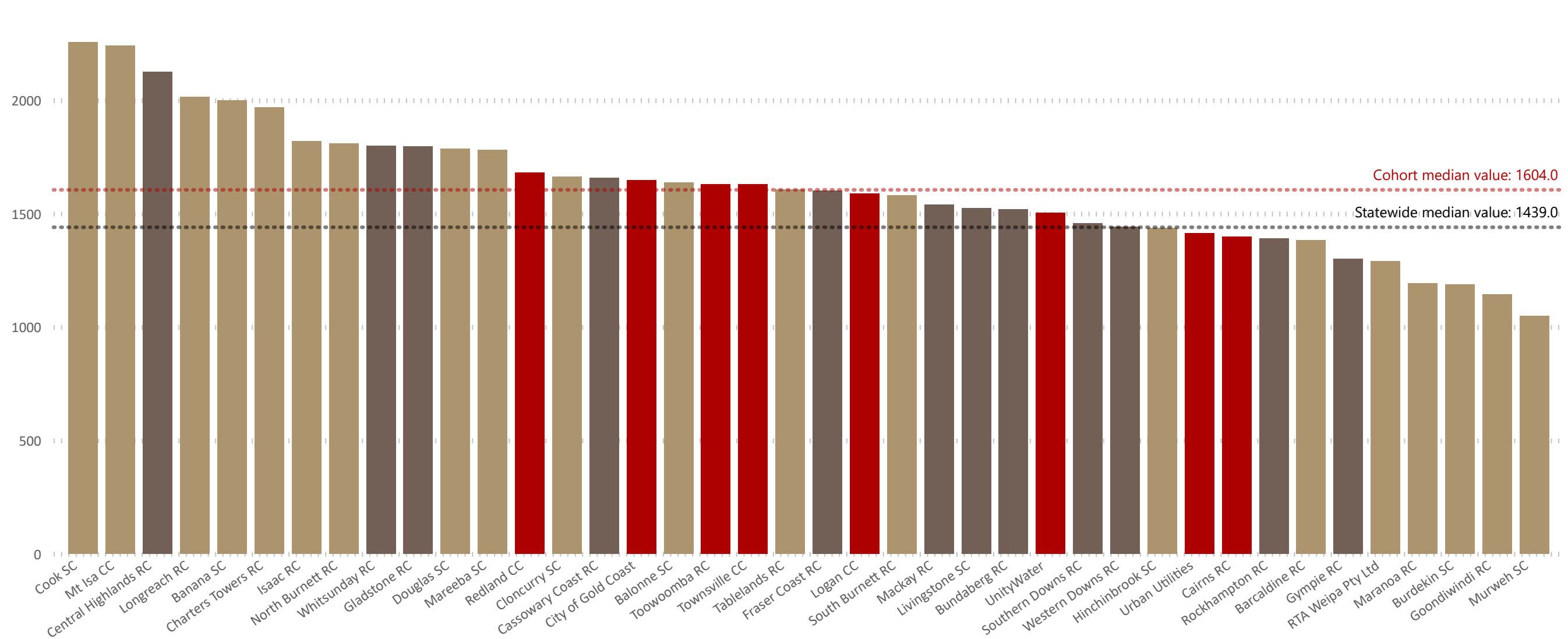
SWIM Indicator ID

\$

Indicator Units

Typical residential bill: water and sewerage (\$)

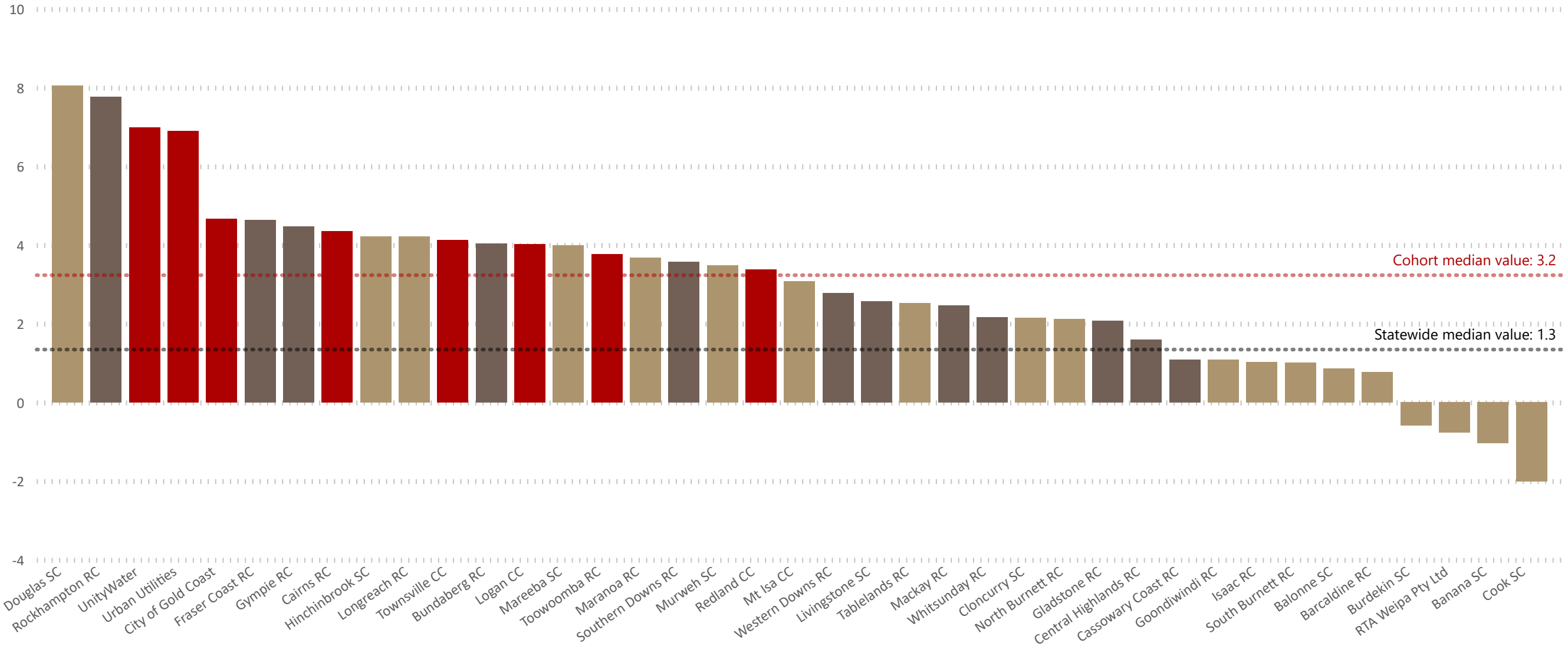
Size ● Extra-large ● Large ● Medium



Economic Real Rate of Return: sewerage

Economic Real Rate of Return: sewerage

Size ● Extra-large ● Large ● Medium

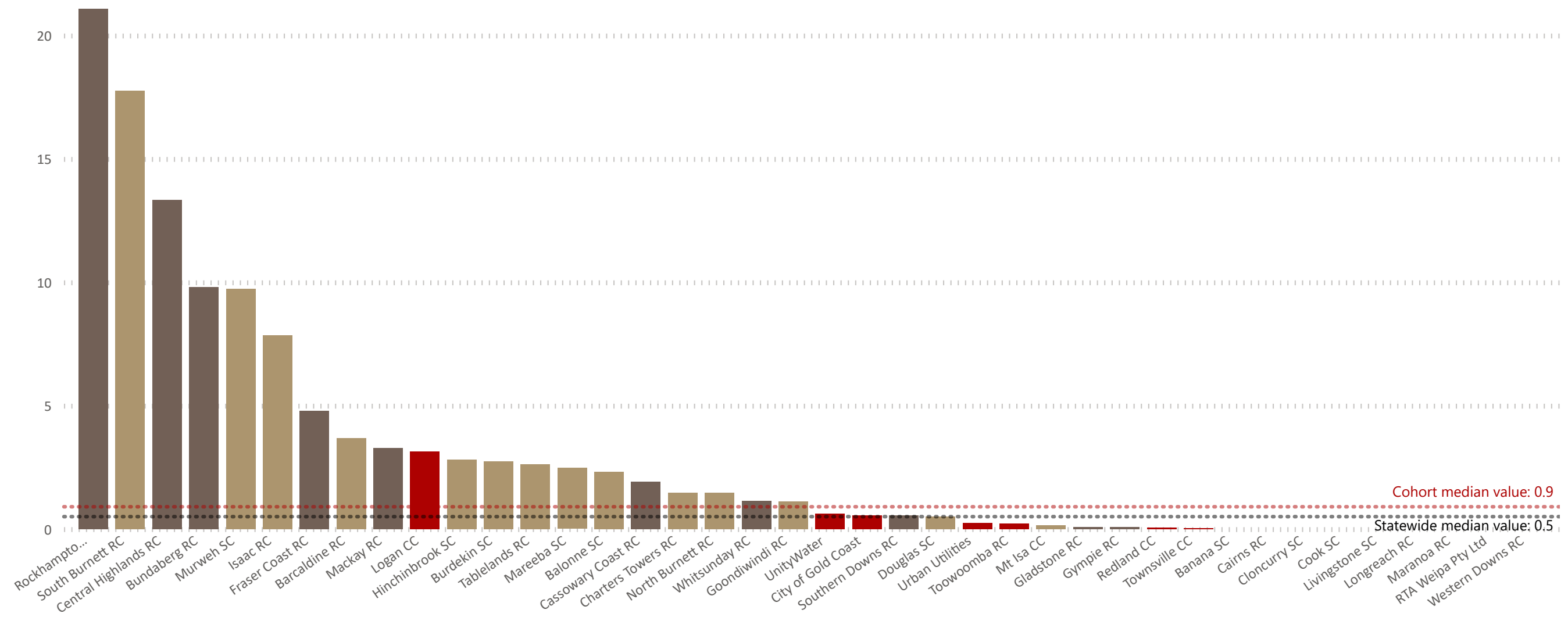


CS11
 SWIM Indicator ID
 per 1000 connections
 Indicator Units

Sewerage service complaints per 1000 connections

Number of sewerage service complaints per 1,000 connections

Size ● Extra-large ● Large ● Medium



Cohort median value: 0.9

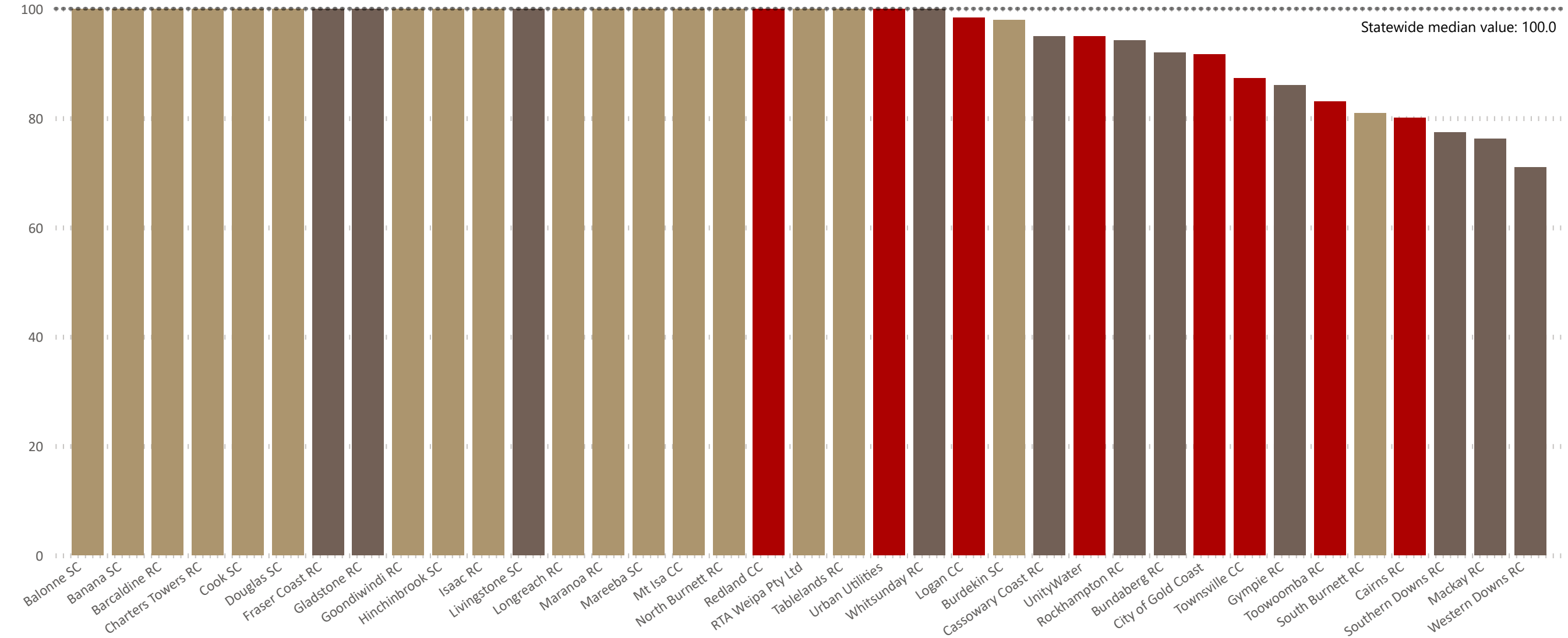
Statewide median value: 0.5

Percent CSS response target met: sewerage incidents

CS65
SWIM Indicator ID
%
Indicator Units

Proportion CSS response target met: sewerage (%)

Size ● Extra-large ● Large ● Medium



Sewerage mains breaks/chokes per 100 km sewer main

AS39

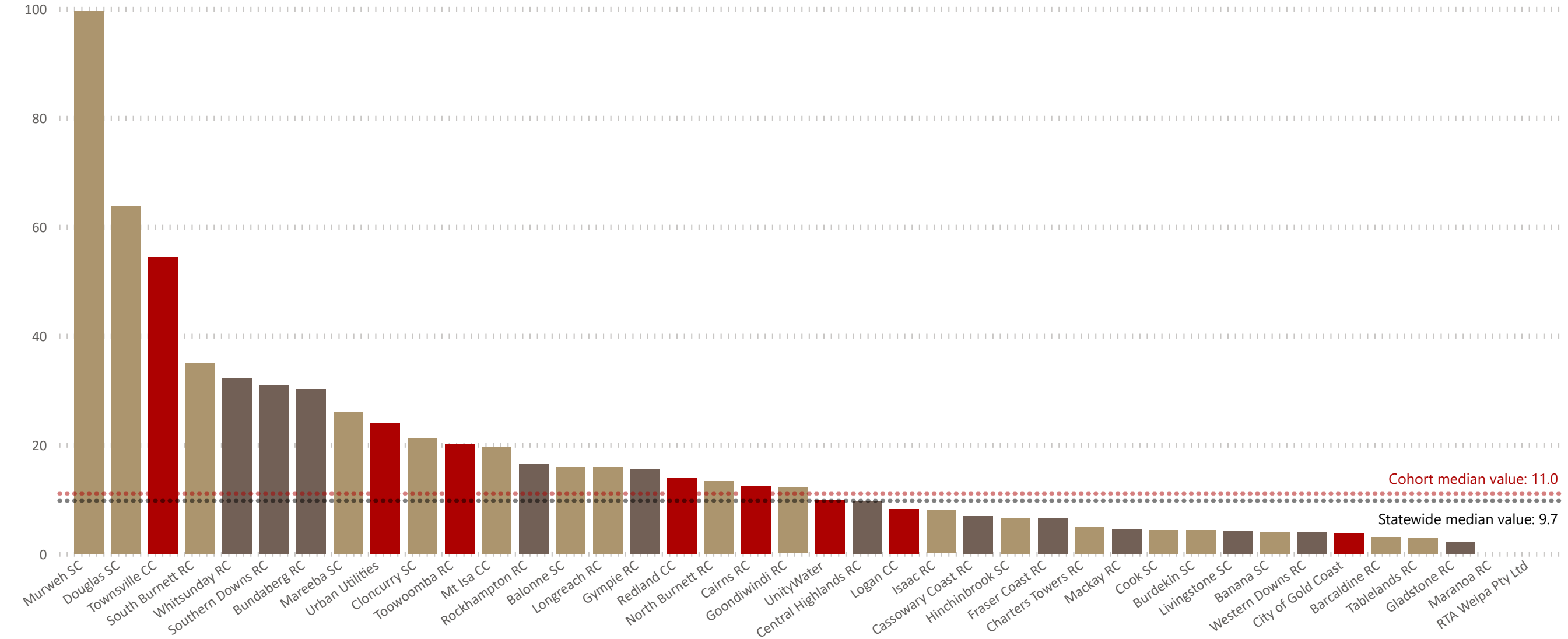
SWIM Indicator ID

per 100 km sewer mains

Indicator Units

Number of sewerage main breaks and chokes per 100km sewer main

Size ● Extra-large ● Large ● Medium





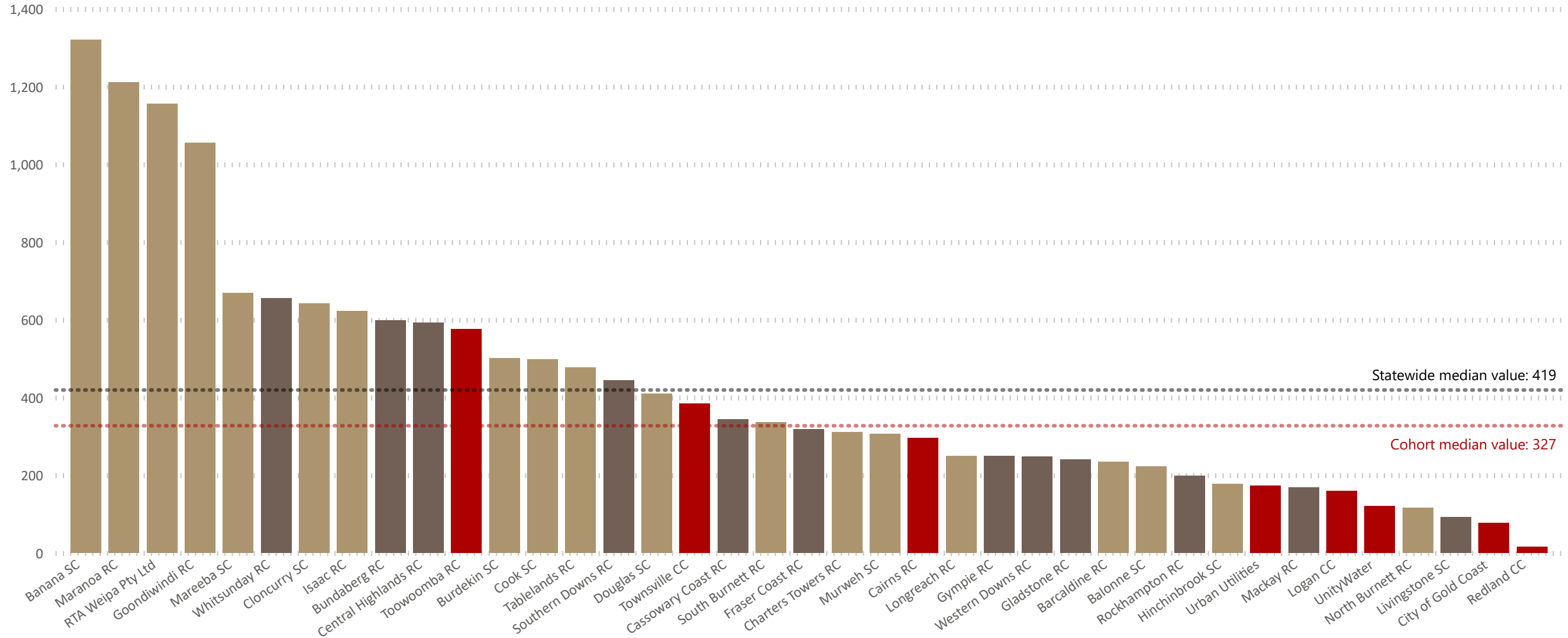
Medium, Large and Extra-large service providers

Potable Water Supply

Water CAPEX per connection

Water CAPEX per connection (\$)

Size ● Extra-large ● Large ● Medium

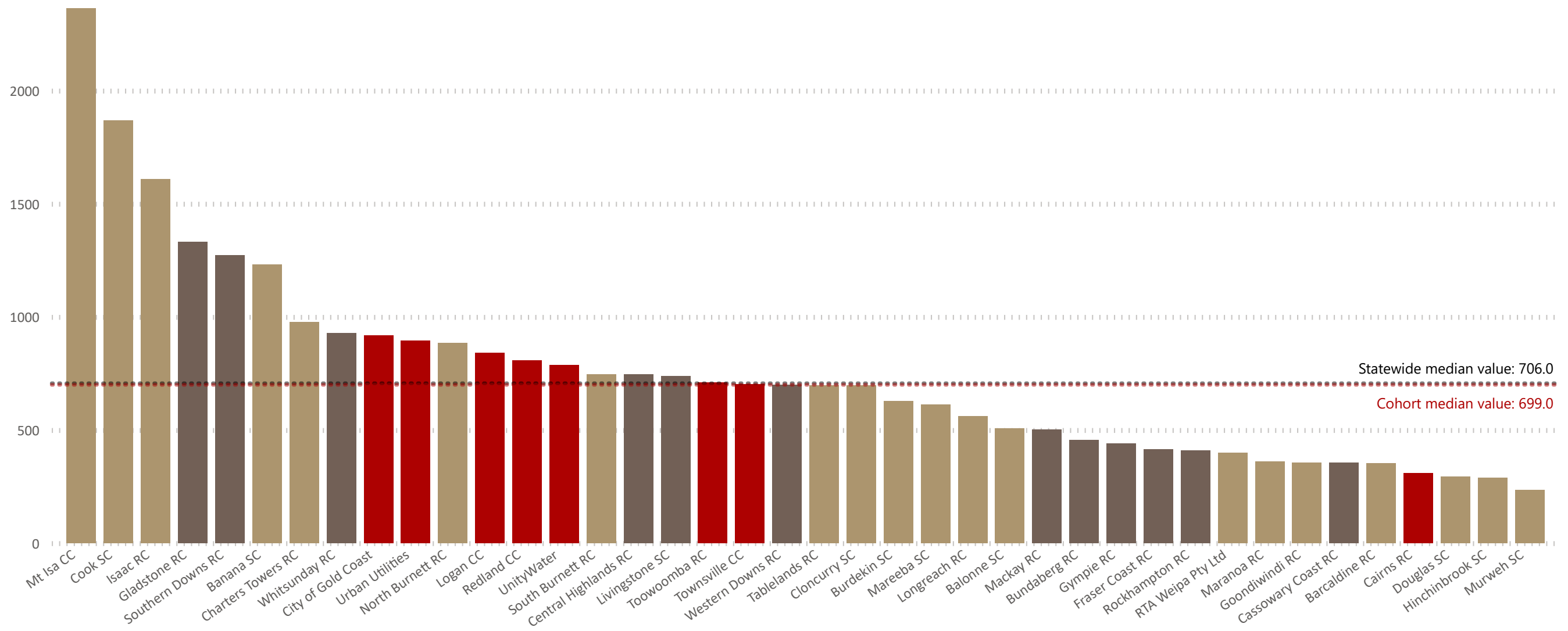


Costs: operating water per connection

FN11
SWIM Indicator ID
\$/connection
Indicator Units

Water OPEX per connection (\$)

Size ● Extra-large ● Large ● Medium



Typical residential bill: water

PR44

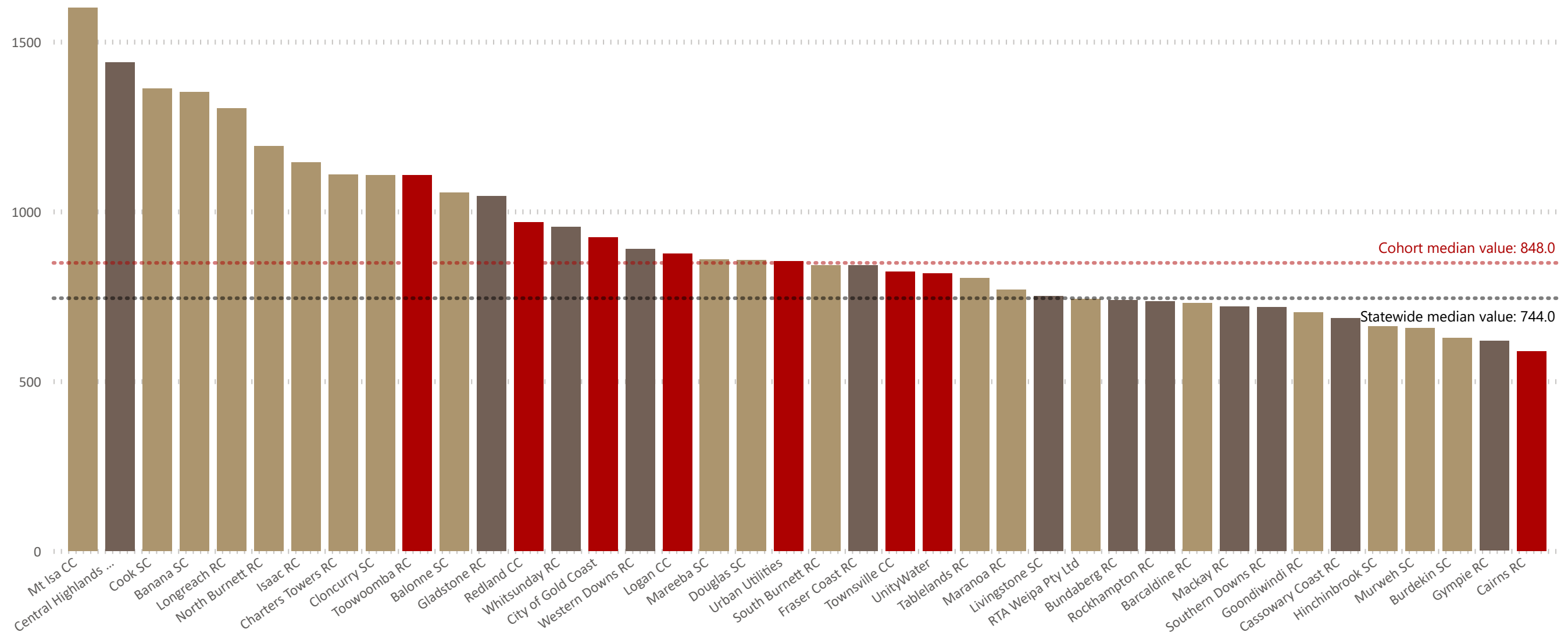
SWIM Indicator ID

\$

Indicator Units

Typical residential bill: water (\$)

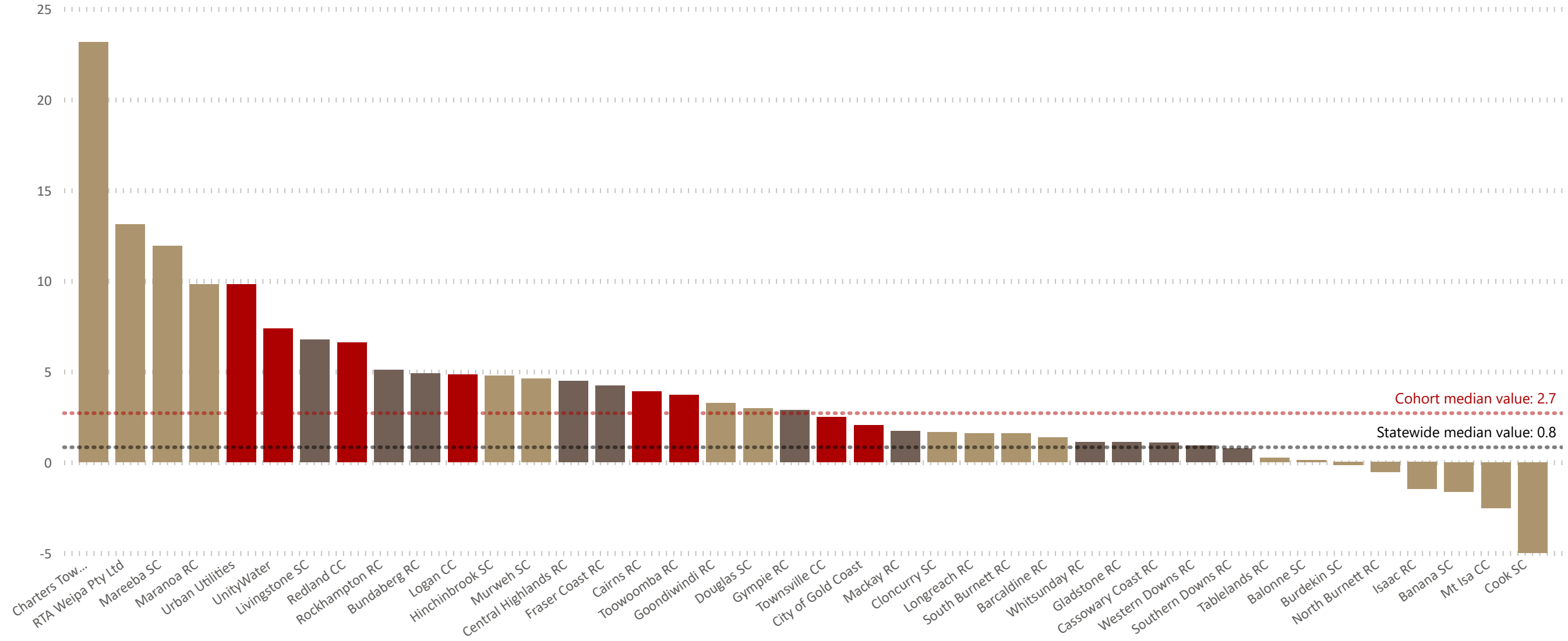
Size ● Extra-large ● Large ● Medium



Economic Real Rate of Return: water

Economic Real Rate of Return: water

Size ● Extra-large ● Large ● Medium

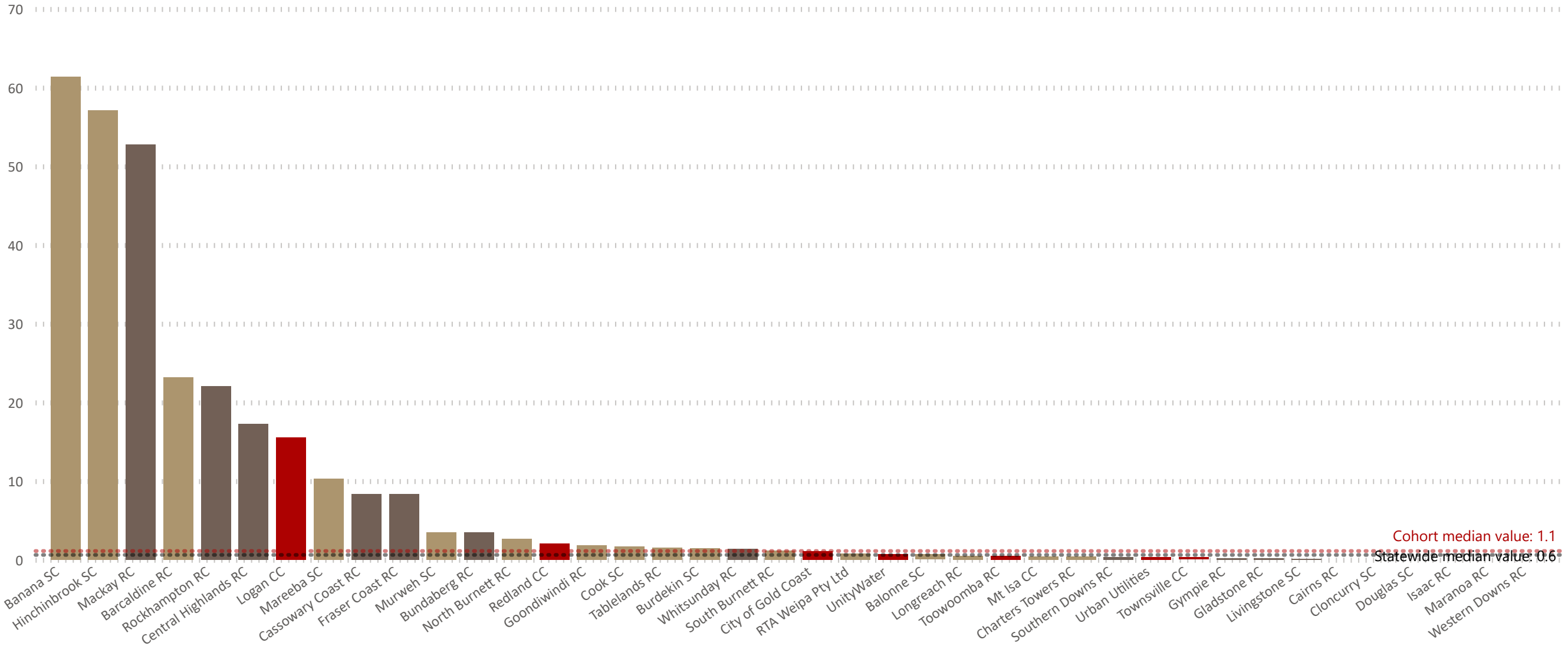


Water service complaints per 1000 connections

CS10
SWIM Indicator ID
per 1000 connections
Indicator Units

Number of water service complaints per 1,000 connections

Size ● Extra-large ● Large ● Medium

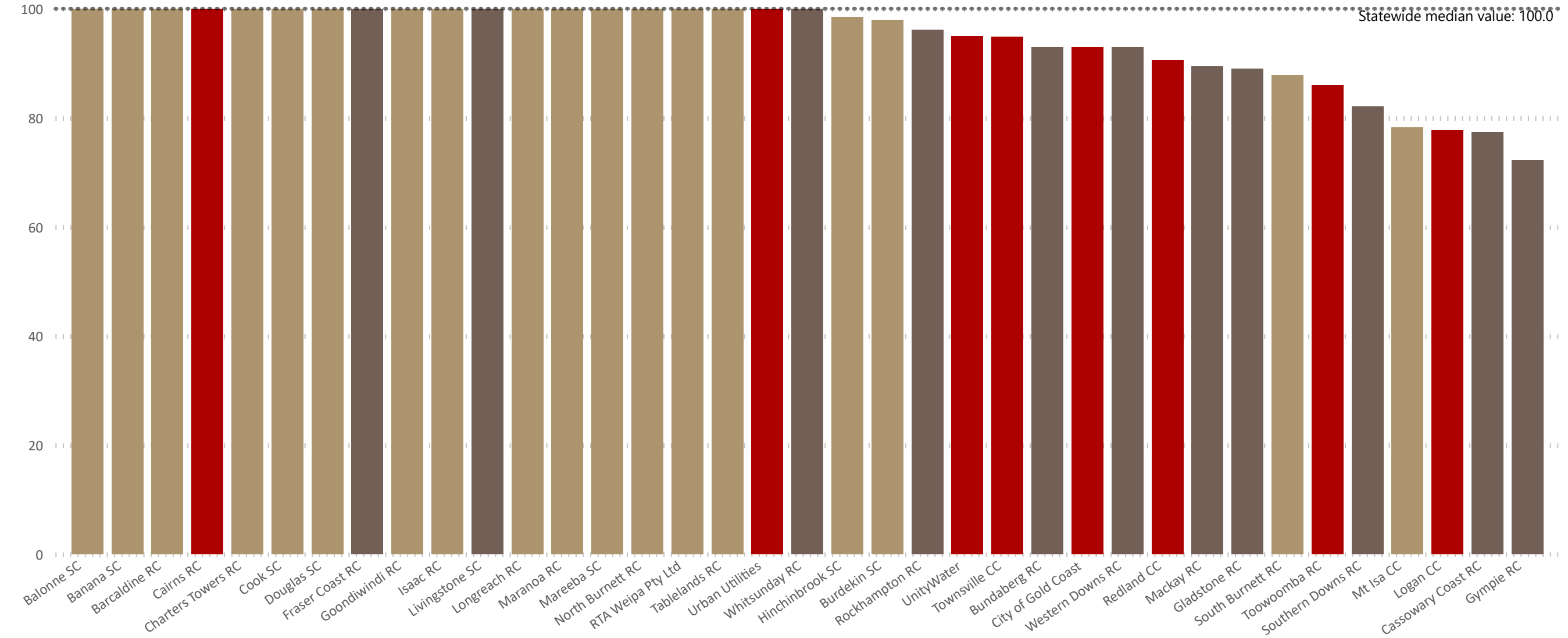


Percent CSS response target met: water incidents

CS66
SWIM Indicator ID
%
Indicator Units

Proportion CSS response target met: water (%)

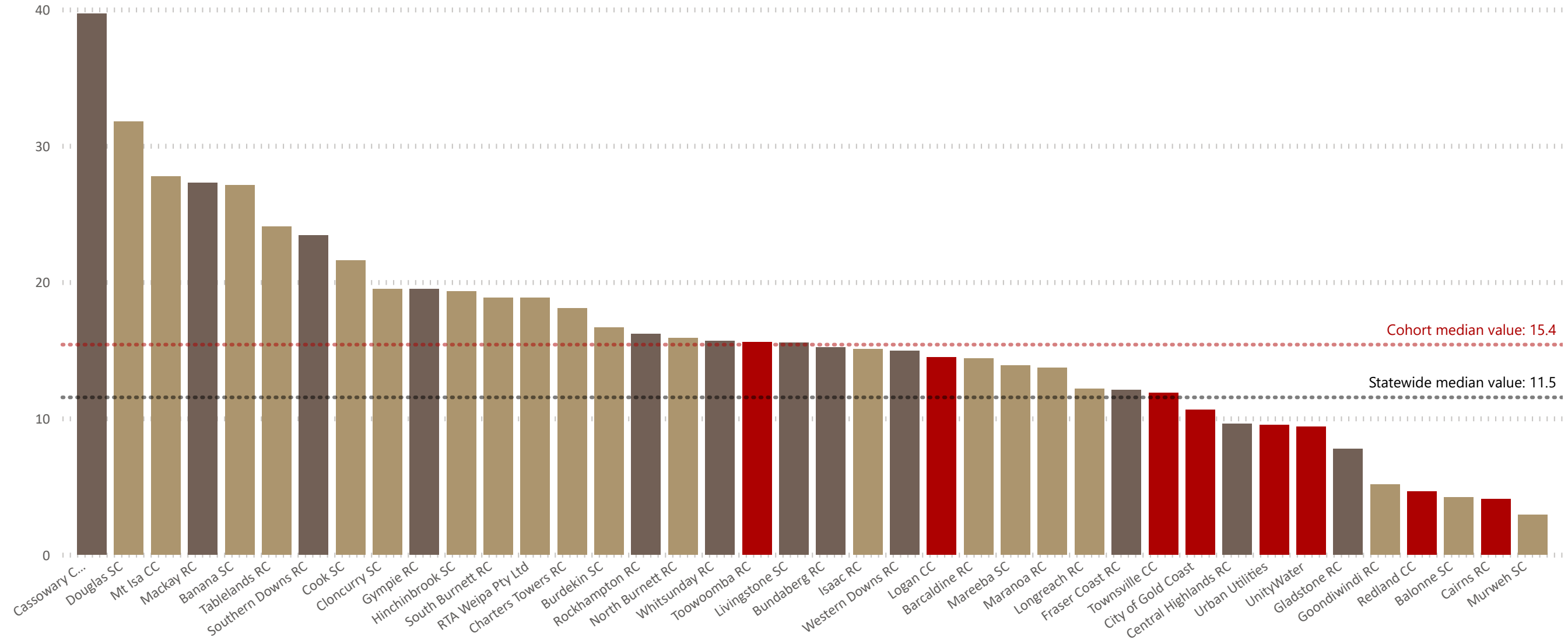
Size ● Extra-large ● Large ● Medium



Proportion potable water that is non-revenue water

Proportion potable water that is non-revenue water (%)

Size ● Extra-large ● Large ● Medium



Water main breaks per 100 km water main

AS8

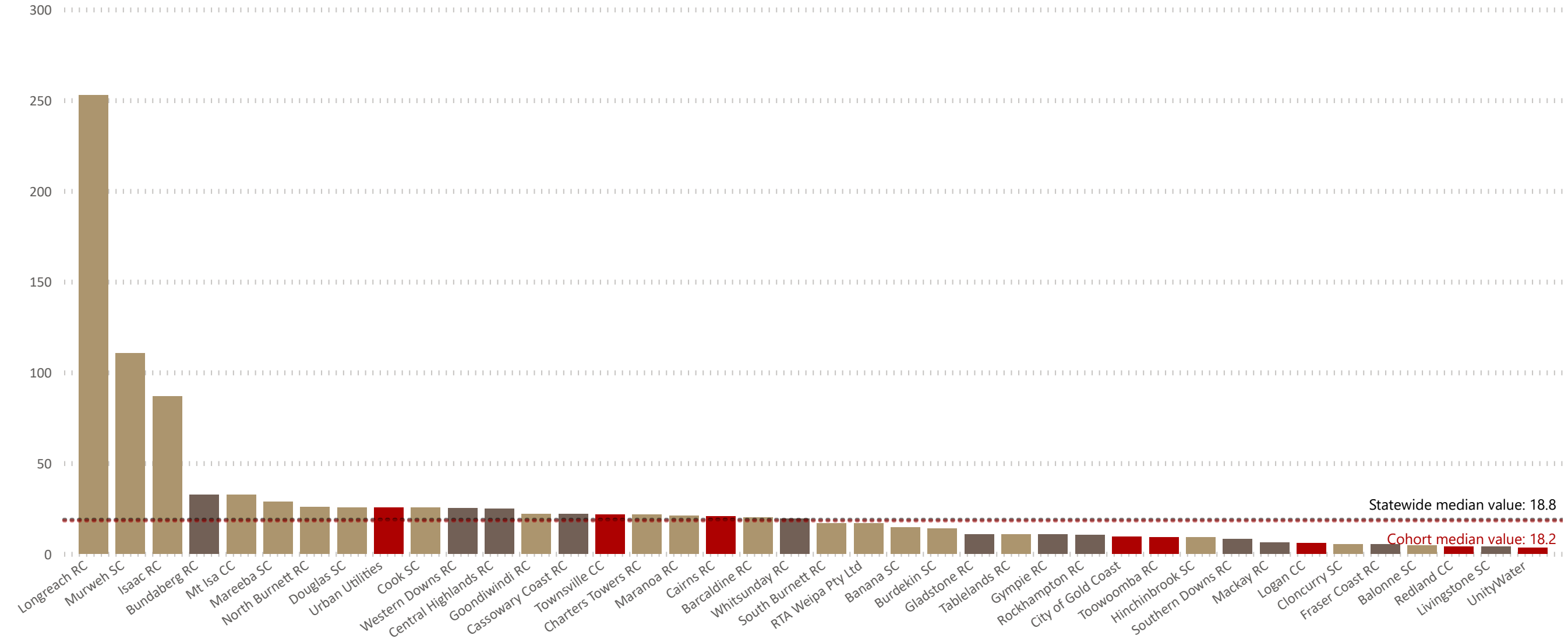
SWIM Indicator ID

per 100 km water main

Indicator Units

Number of water main breaks per 100km water main

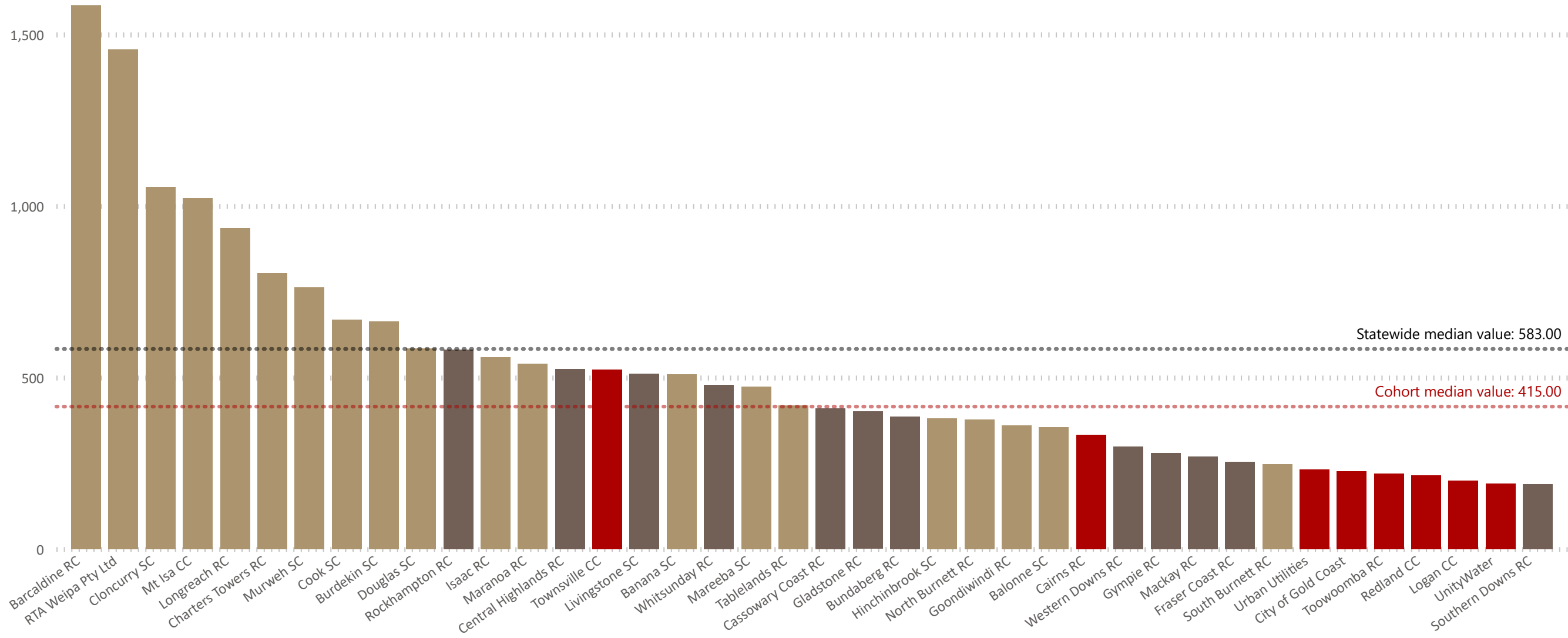
Size ● Extra-large ● Large ● Medium



Annual potable water supplied per connection

Annual potable water supplied per connection (kL/connection/annum)

Size ● Extra-large ● Large ● Medium



Proportion of connections with water restrictions

Proportion of connections under water restrictions (connection days)

● PWCM ● Level 1 ● Level 2 ● Level 3 ● Level 4 ● Level 5

