

Queensland's Urban Potable Water and Sewerage Benchmarking: 2020/21

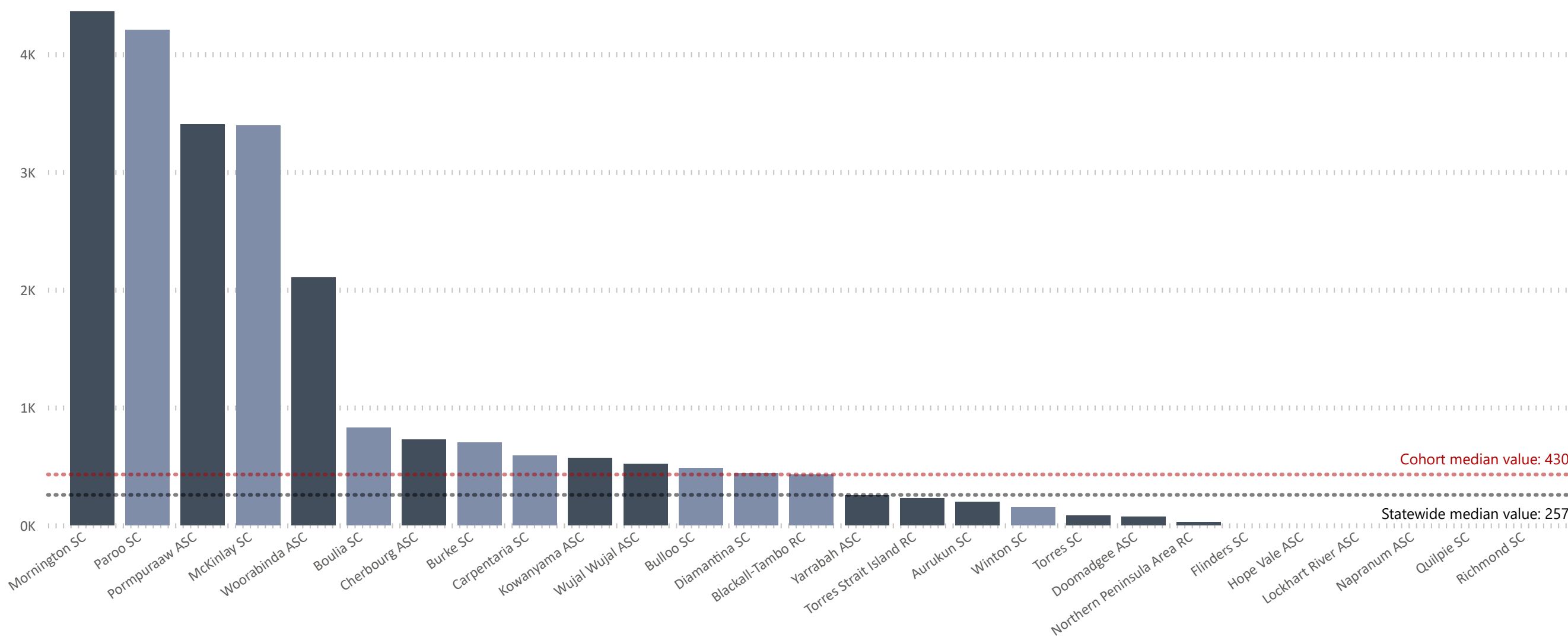
Small and Indigenous service providers

Sewerage Services

Sewerage CAPEX per connection

Sewerage CAPEX per connection (\$)

Size ● Indigenous ● Small



Cohort median value: 430

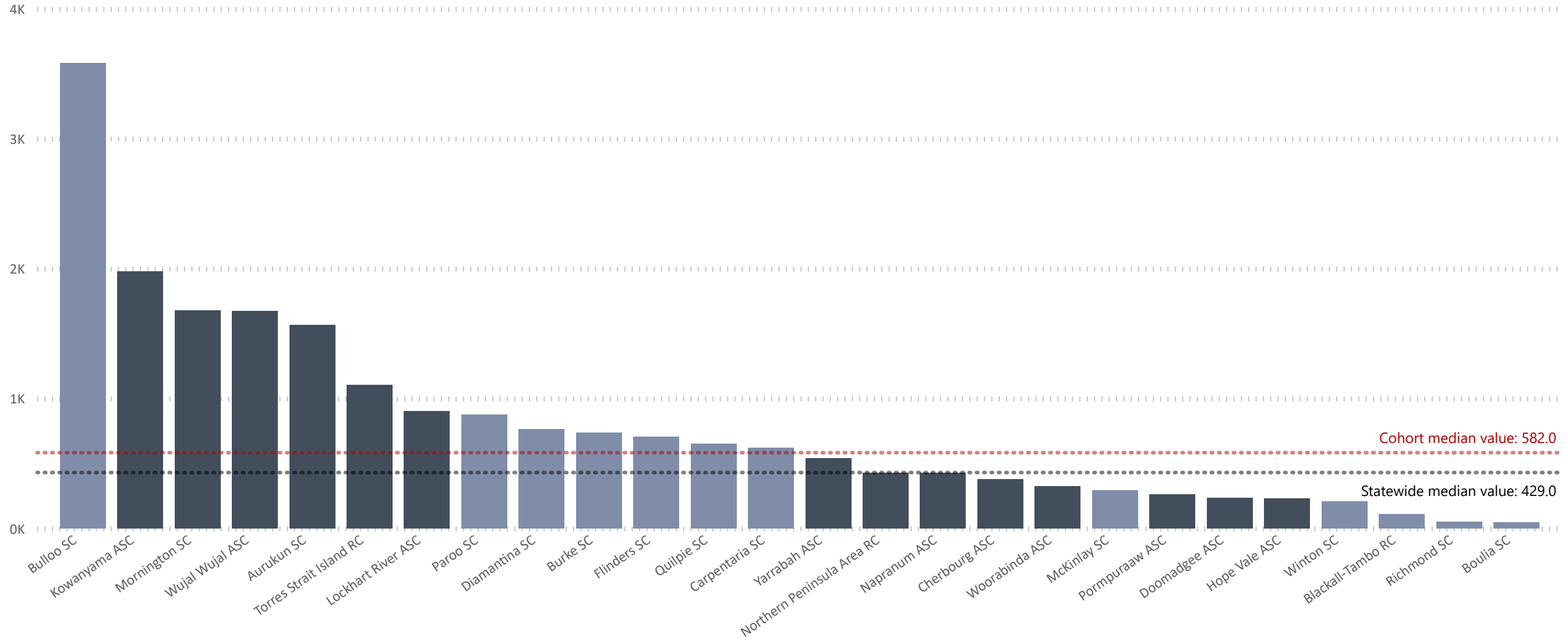
Statewide median value: 257

Costs: operating sewerage per connection

FN12
SWIM Indicator ID
\$/connection
Indicator Units

Sewerage OPEX per connection (\$)

Size ● Indigenous ● Small



Typical residential bill: water+sewerage

PR48

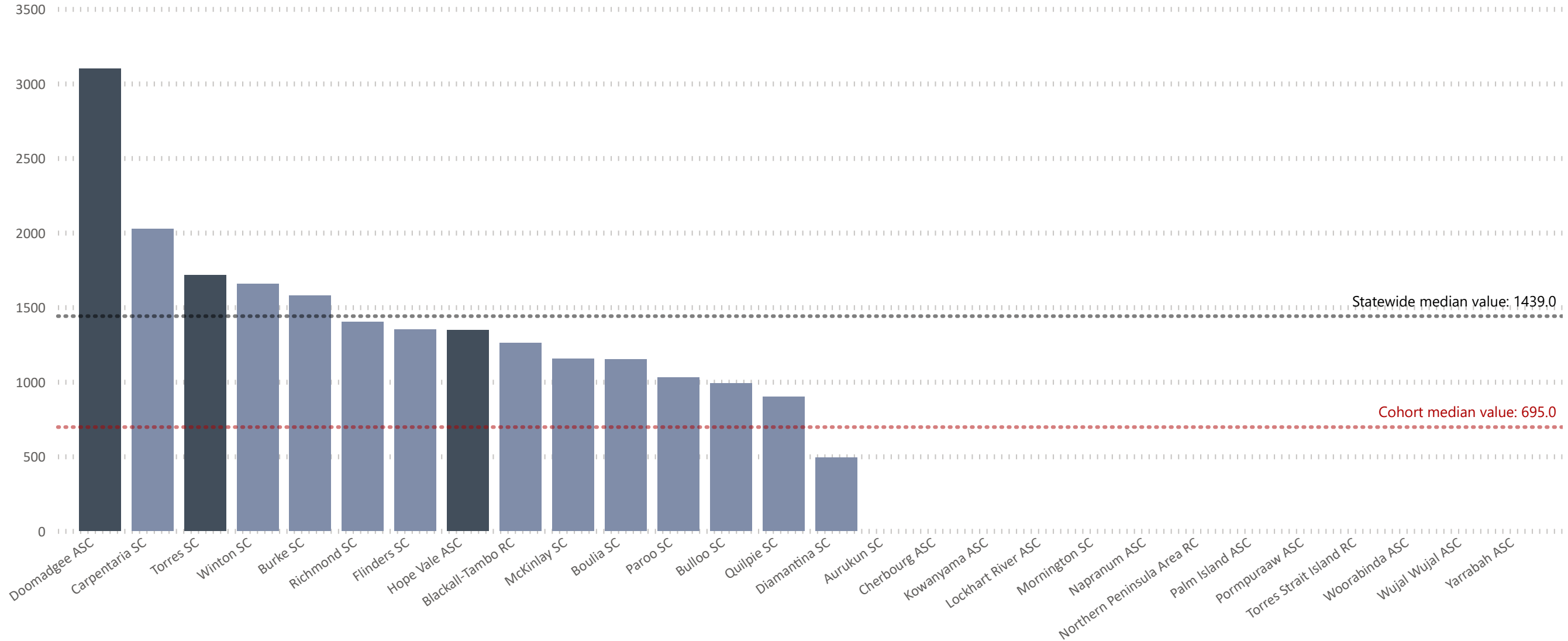
SWIM Indicator ID

\$

Indicator Units

Typical residential bill: water and sewerage (\$)

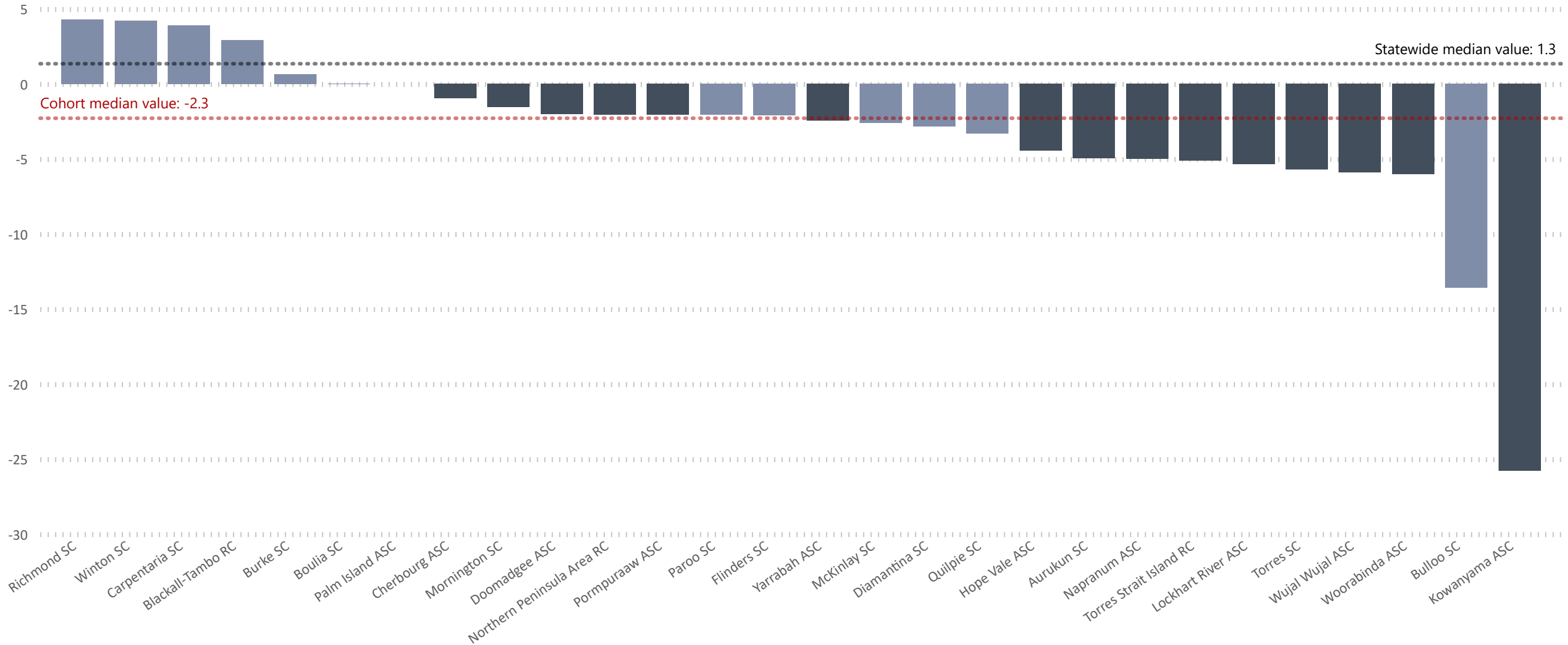
Size ● Indigenous ● Small



Economic Real Rate of Return: sewerage

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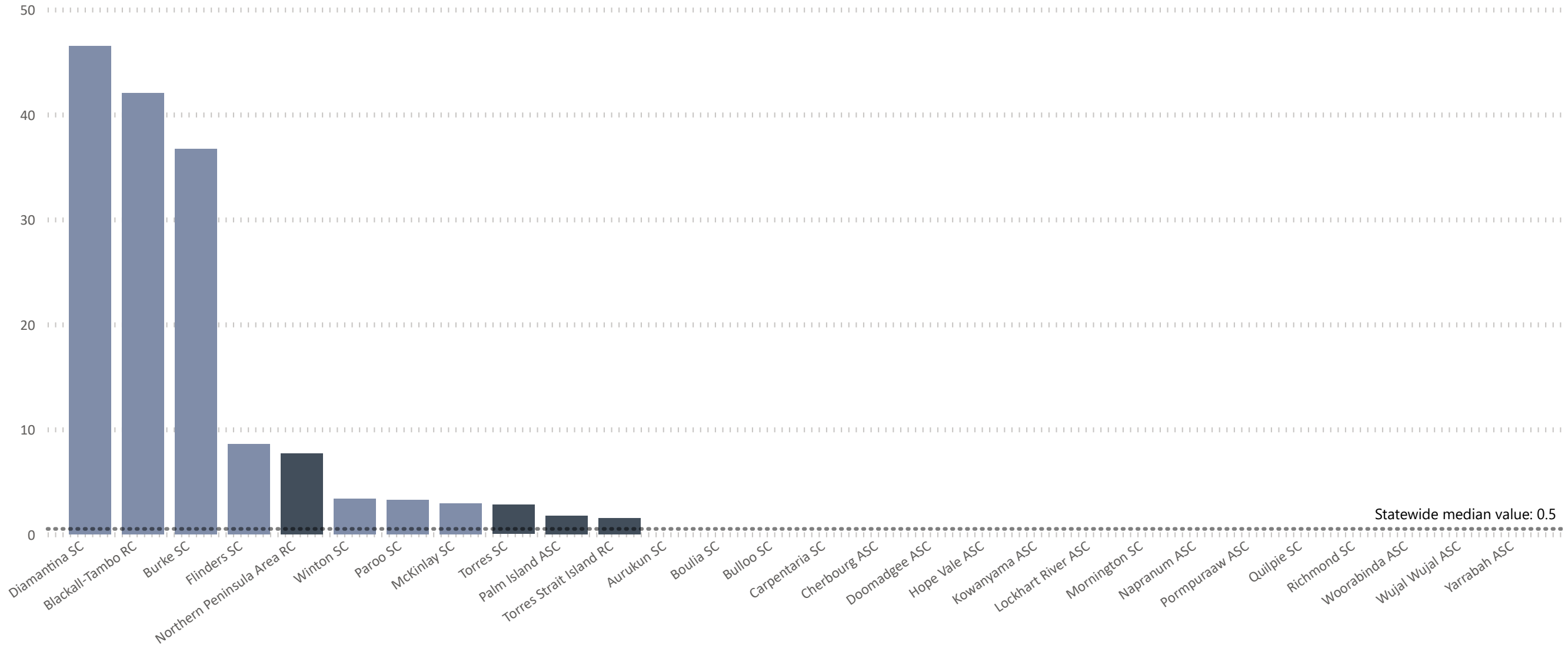
Size ● Indigenous ● Small



Sewerage service complaints per 1000 connections

Number of sewerage service complaints per 1,000 connections

Size ● Indigenous ● Small



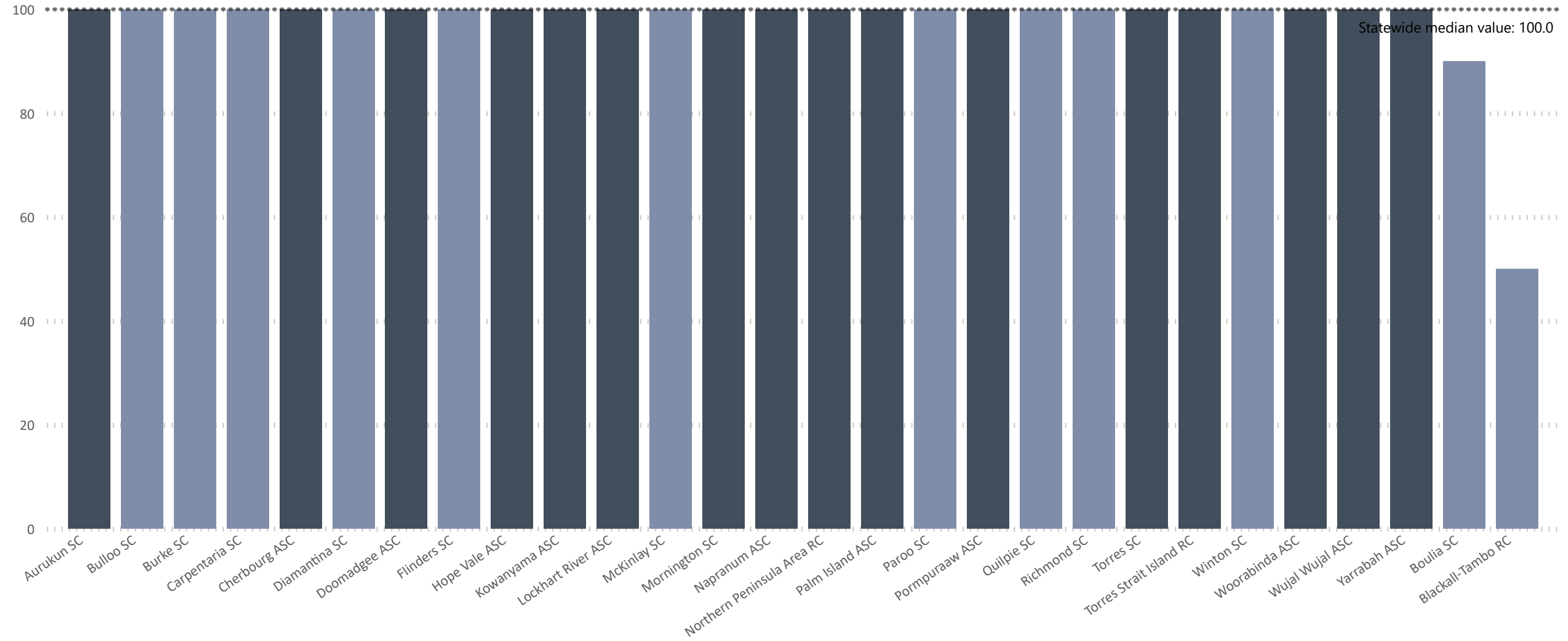
Statewide median value: 0.5

Percent CSS response target met: sewerage incidents

CS65
SWIM Indicator ID
%
Indicator Units

Proportion CSS response target met: sewerage (%)

Size ● Indigenous ● Small



Sewerage mains breaks/chokes per 100 km sewer main

AS39

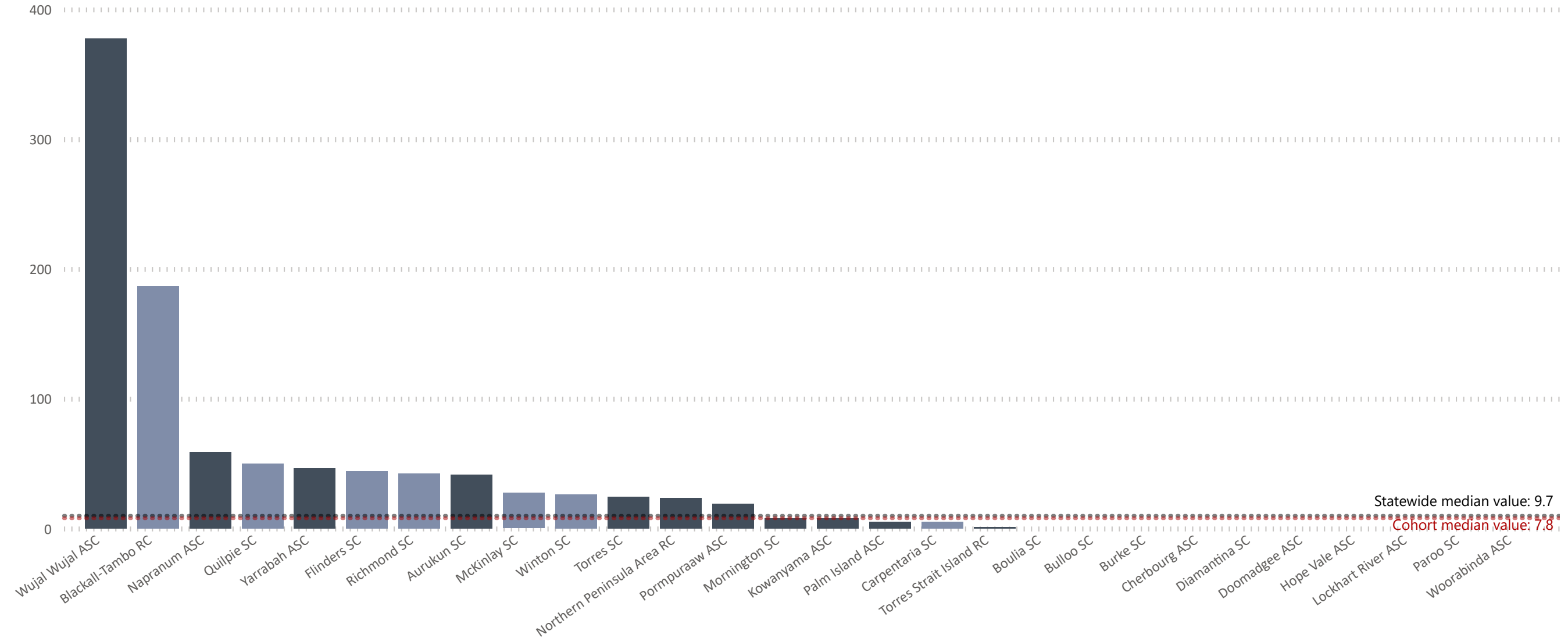
SWIM Indicator ID

per 100 km sewer mains

Indicator Units

Number of sewerage main breaks and chokes per 100km sewer main

Size ● Indigenous ● Small



Statewide median value: 9.7

Cohort median value: 7.8



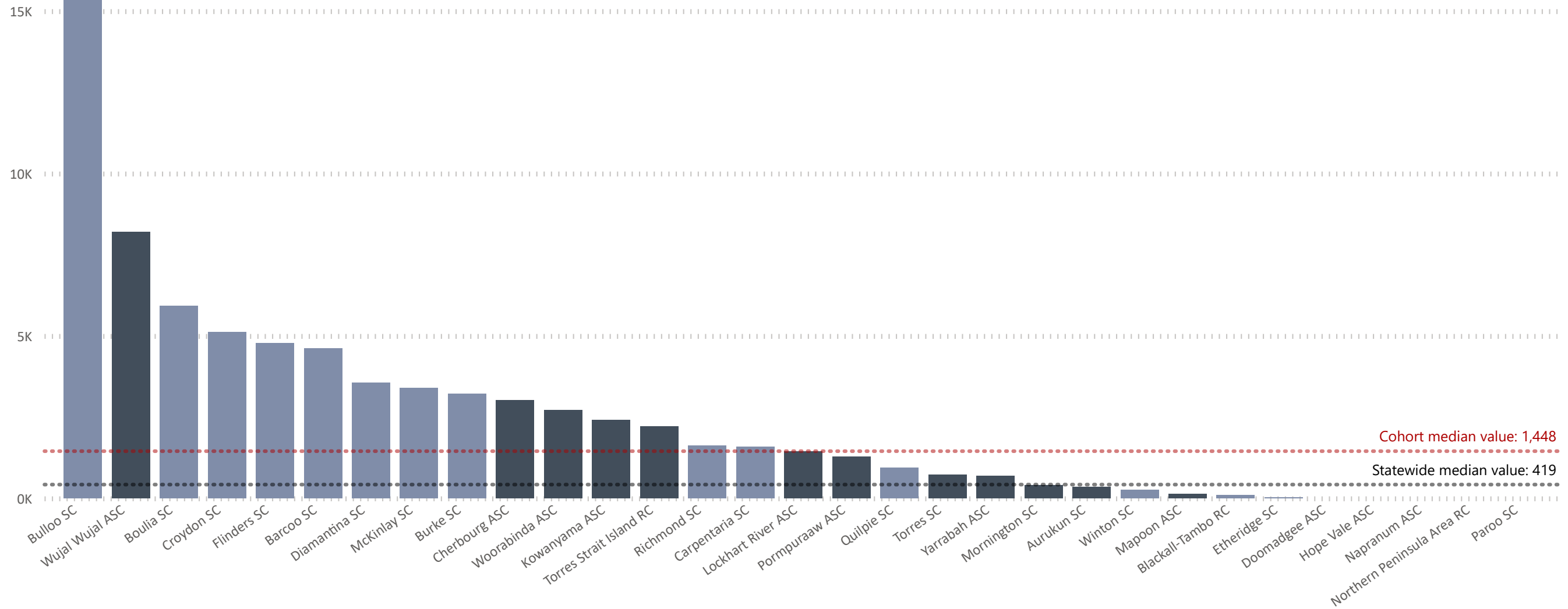
Small and Indigenous service providers

Potable Water Supply

Water CAPEX per connection

Water CAPEX per connection (\$)

Size ● Indigenous ● Small



Costs: operating water per connection

FN11

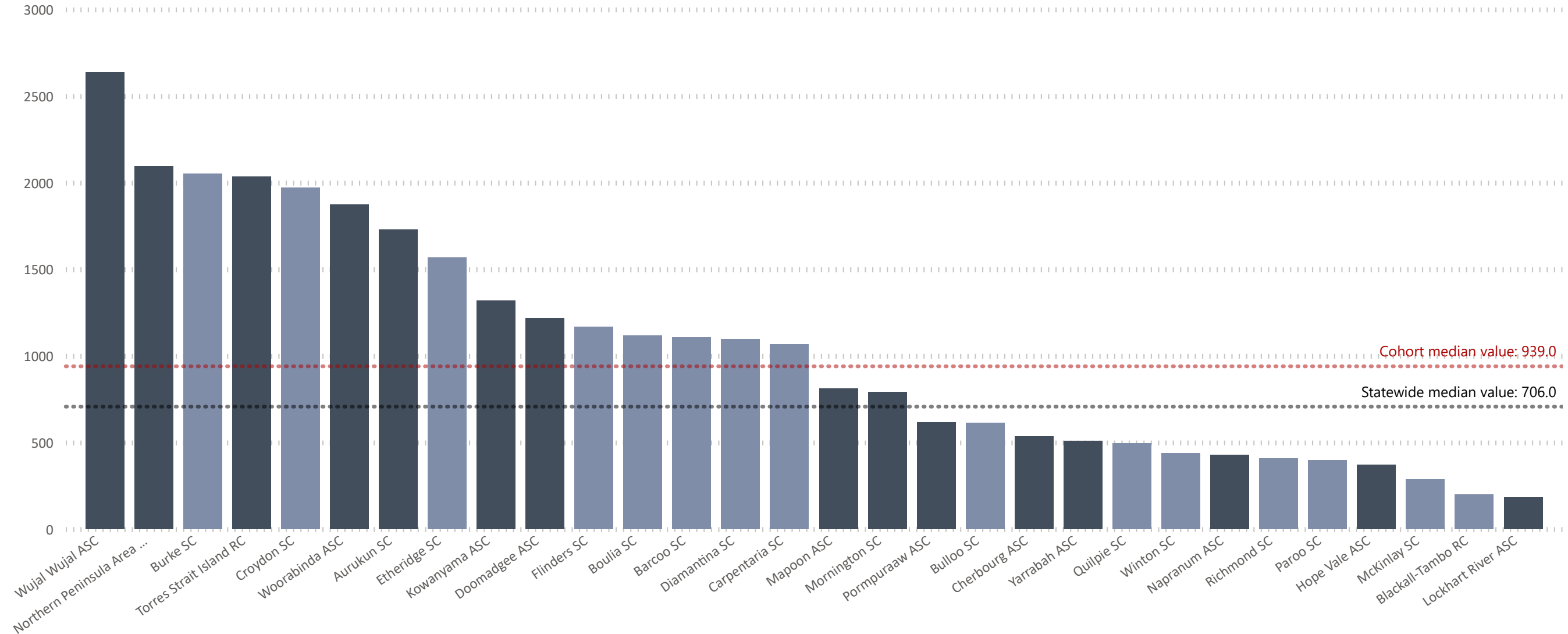
SWIM Indicator ID

\$/connection

Indicator Units

Water OPEX per connection (\$)

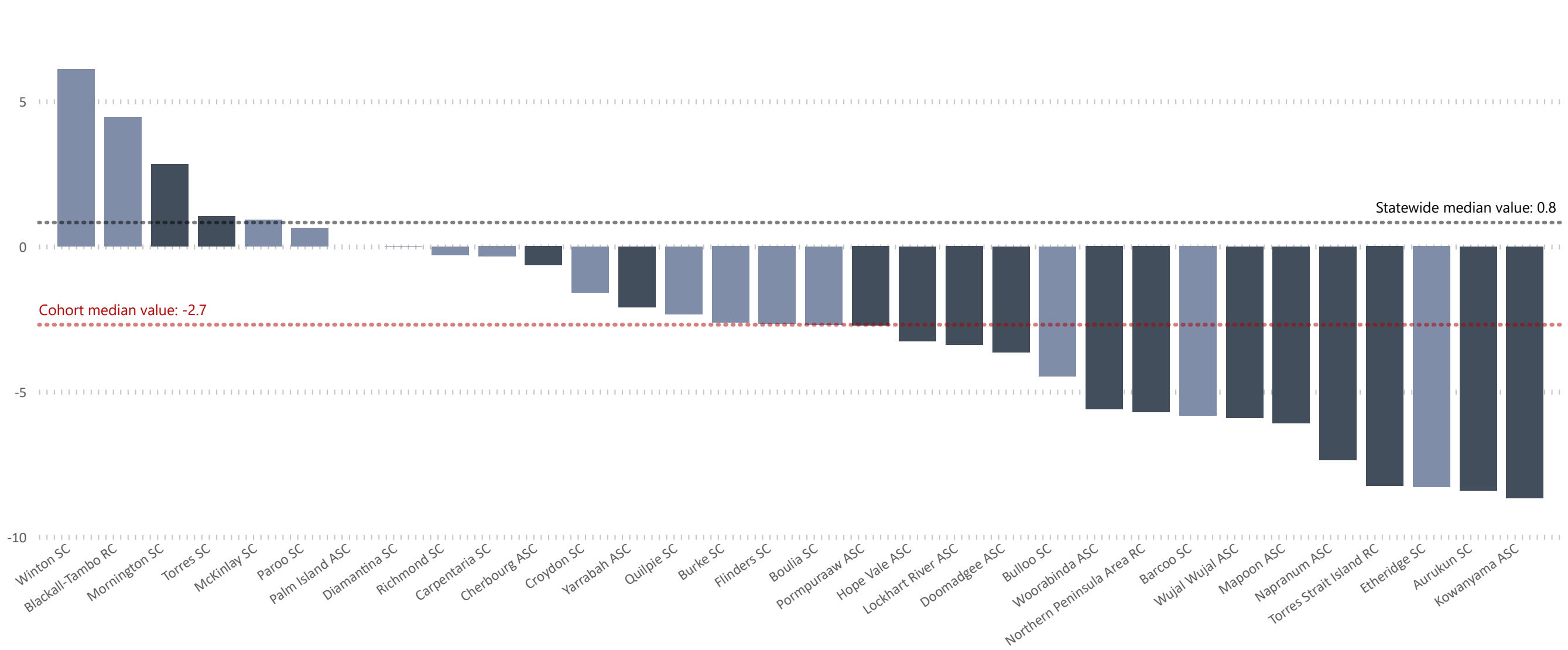
Size ● Indigenous ● Small



Economic Real Rate of Return: water

Economic Real Rate of Return: water

Size ● Indigenous ● Small

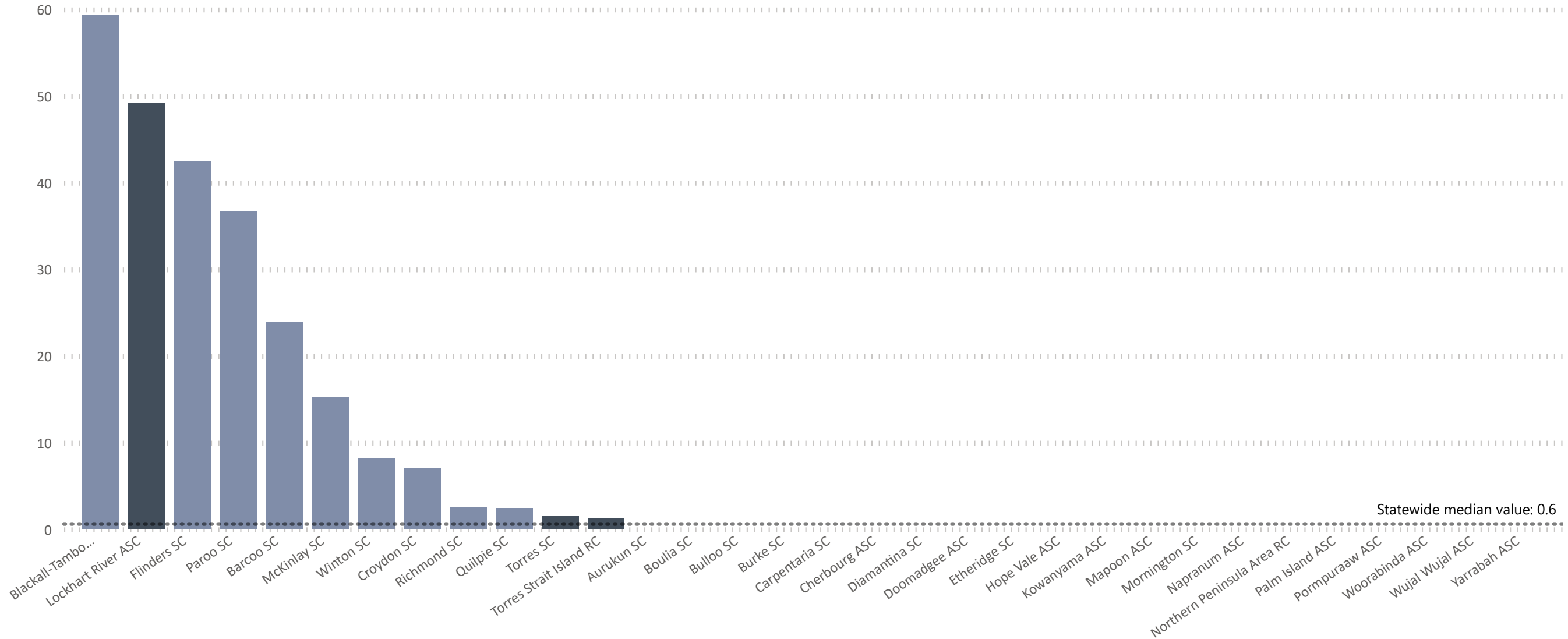


Water service complaints per 1000 connections

CS10
SWIM Indicator ID
per 1000 connections
Indicator Units

Number of water service complaints per 1,000 connections

Size ● Indigenous ● Small

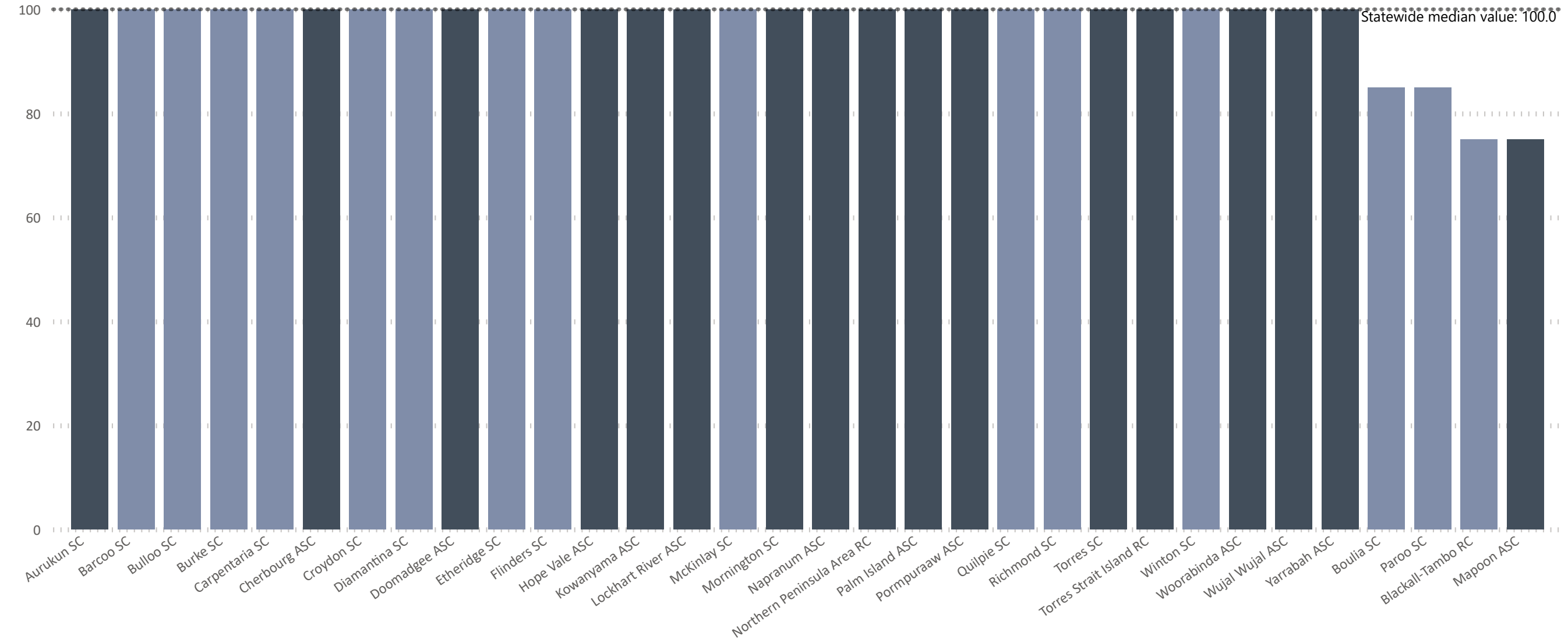


Percent CSS response target met: water incidents

CS66
SWIM Indicator ID
%
Indicator Units

Proportion CSS response target met: water (%)

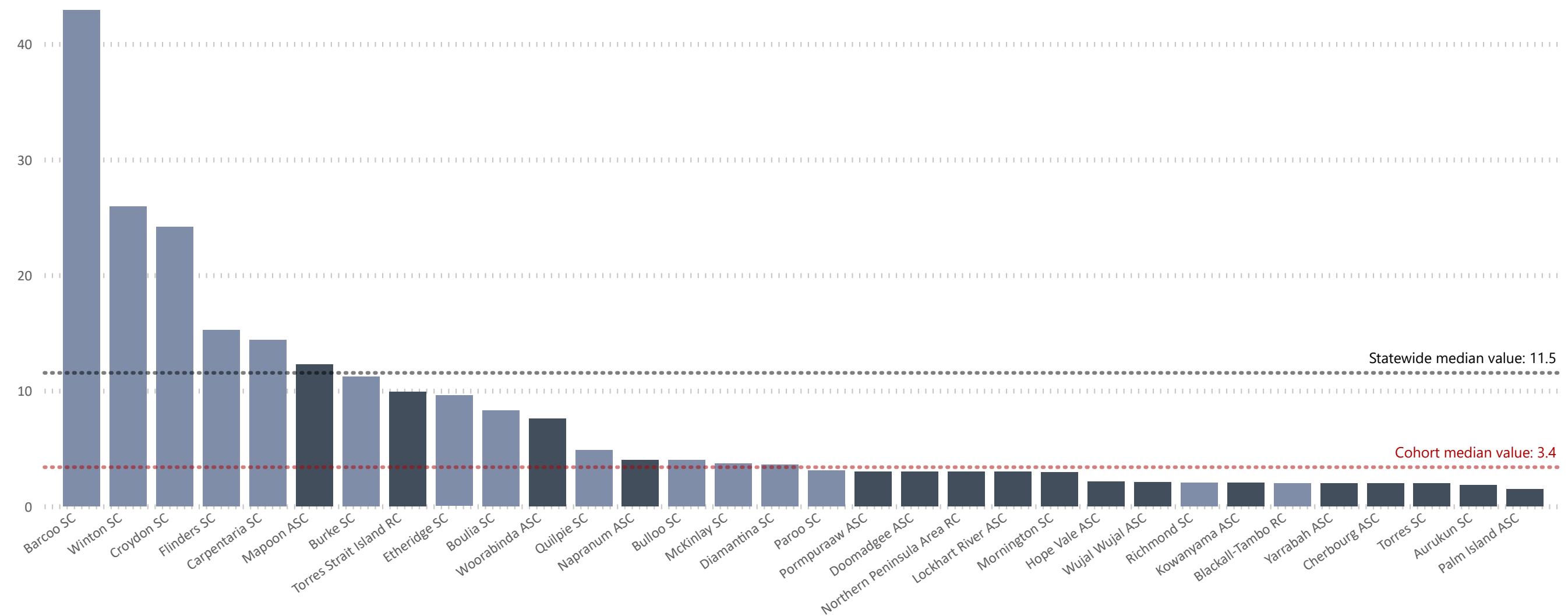
Size ● Indigenous ● Small



Proportion potable water that is non-revenue water

Proportion potable water that is non-revenue water (%)

Size ● Indigenous ● Small

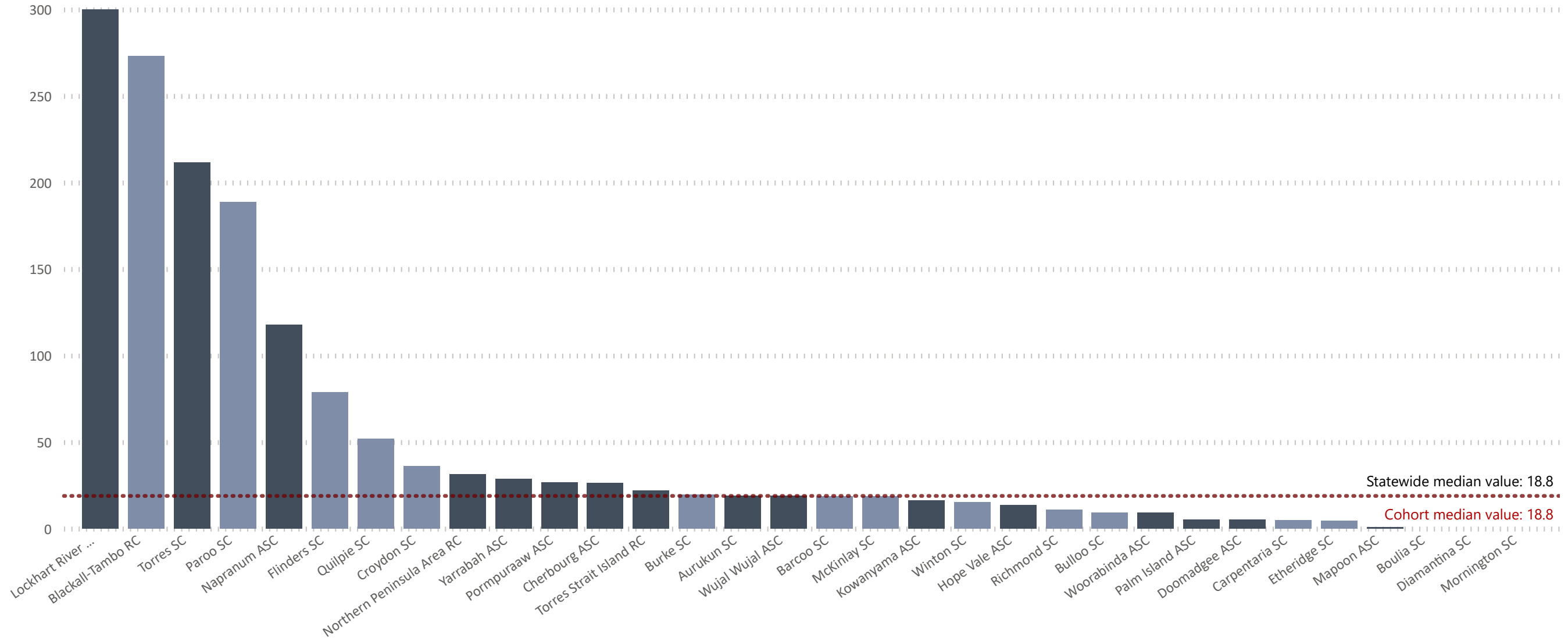


Water main breaks per 100 km water main

AS8
SWIM Indicator ID
per 100 km water main
Indicator Units

Number of water main breaks per 100km water main

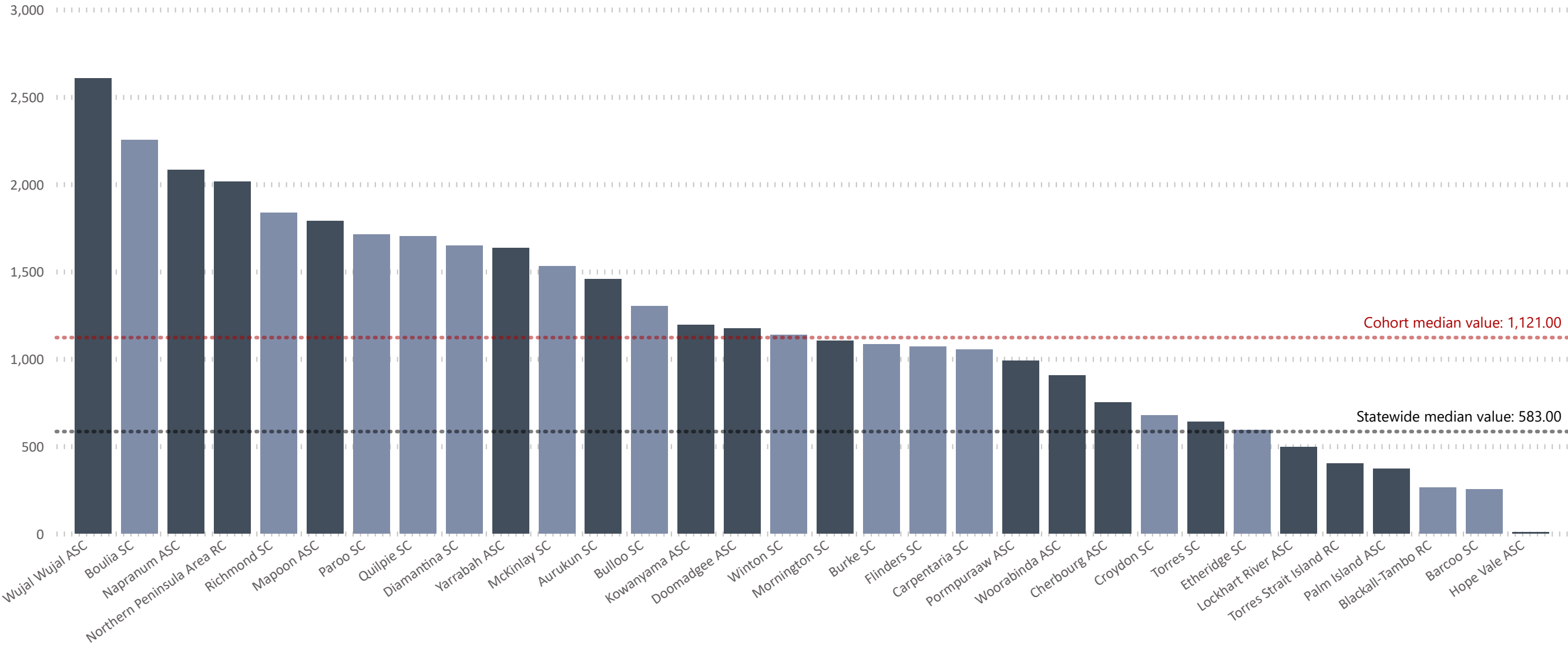
Size ● Indigenous ● Small



Annual potable water supplied per connection

Annual potable water supplied per connection (kL/connection/annum)

Size ● Indigenous ● Small



Proportion of connections with water restrictions

Proportion of connections under water restrictions (connection days)

● PWCM
 ● Level 1
 ● Level 2
 ● Level 3
 ● Level 4
 ● Level 5

