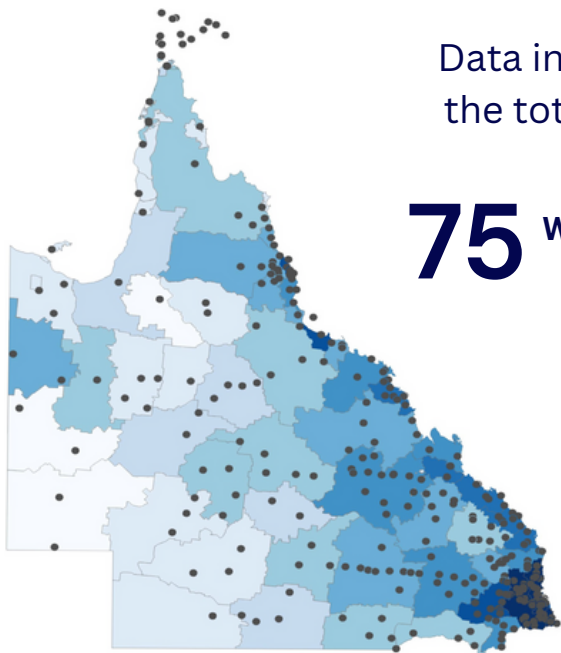


Snapshot of the QUEENSLAND URBAN WATER INDUSTRY 2024

Providing essential Water and Sewage services to 5,608,700 Queenslanders



SURVEY REGION AND SIZE



Data in this snapshot is representative of 71% of the total Queensland water industry workforce.

75 WATER SERVICE PROVIDERS

370 WATER SUPPLY SCHEMES

265 SEWERAGE SCHEMES

DIRECTLY EMPLOYS
6,416



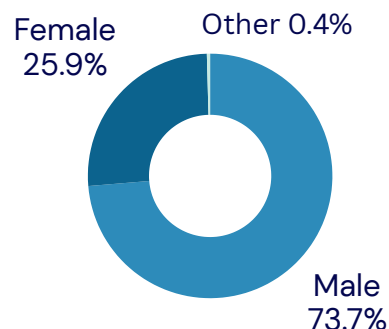
DEMOGRAPHICS



<20
3% of workforce is aged under 20 years

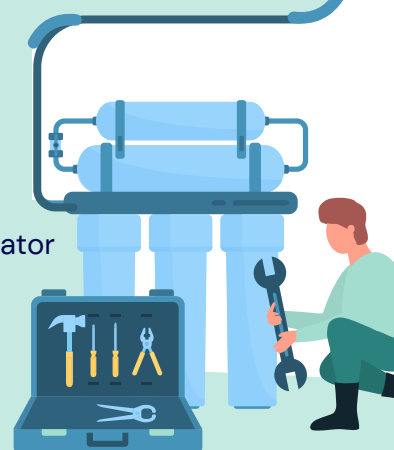
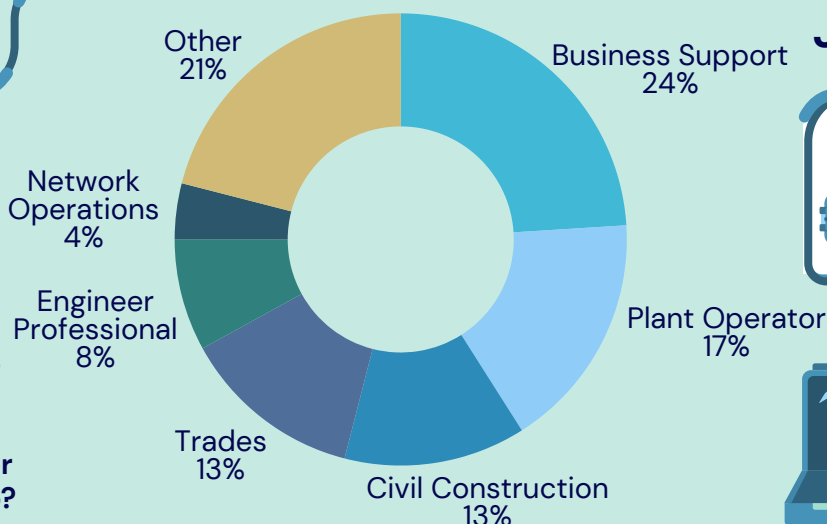
60+
9% of workforce is aged over 60 years

41-50
28% of workforce is aged between 41-50 years



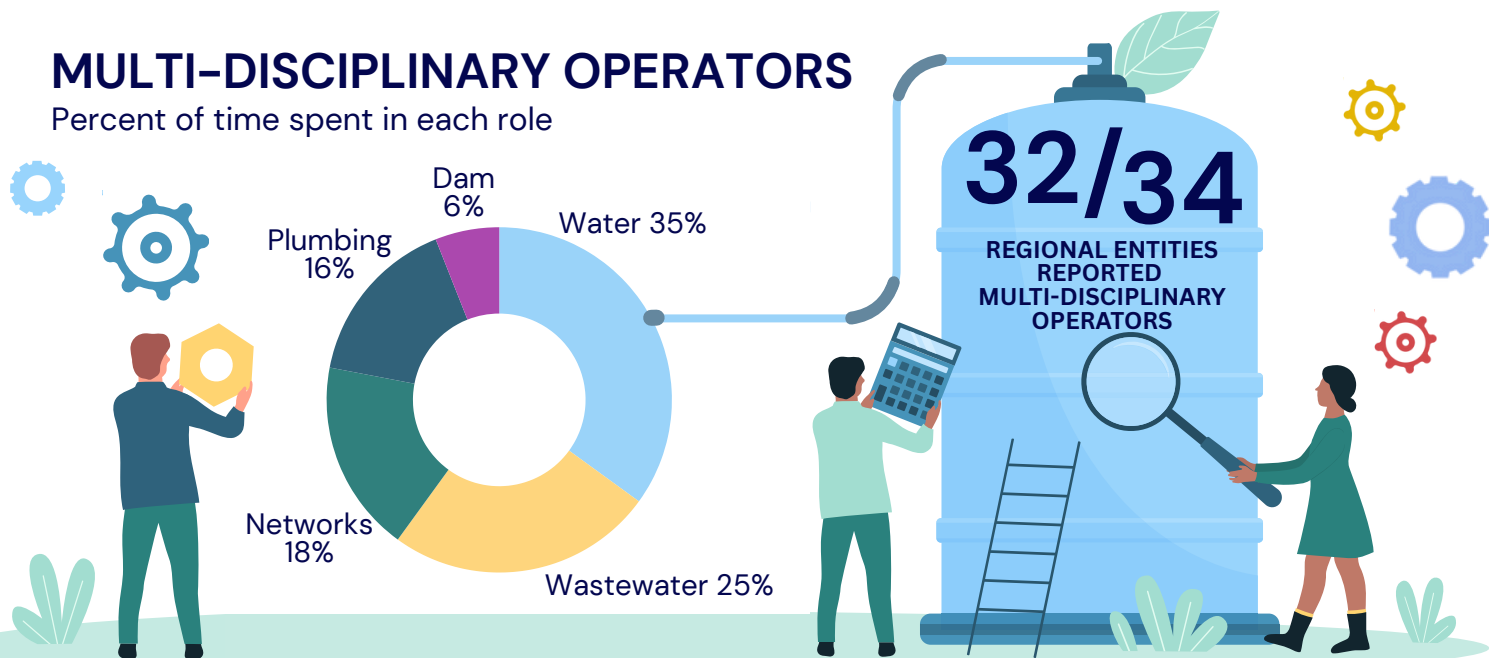
JOB ROLES

4% rise in non-National Water Package qualifications – Plumbing, Engineering – among Water Operators: a sign of growing versatility, or a symptom of a training gap?



MULTI-DISCIPLINARY OPERATORS

Percent of time spent in each role



VACANCIES (31/42 respondents)

Survey respondents had:

13%

Supervisor – Water Treatment
SHORTAGES

HIGHEST VACANCY
Civil Construction and Maintenance – Water

33%

ROLES VACANT FOR OVER

2 YEARS

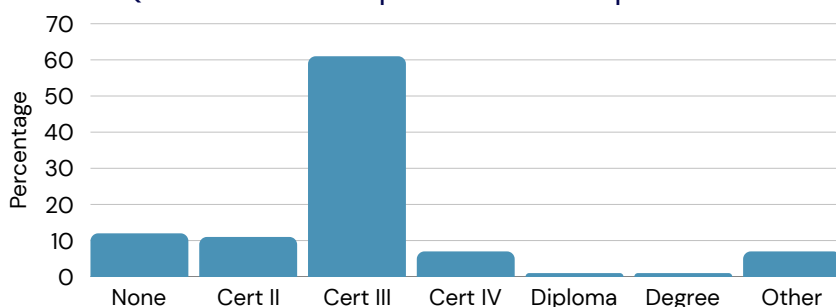
Plant Operator – Water
Supervisor – Water Treatment
Engineering Paraprofessional
Plumbing Tradesperson
Mechanical Tradesperson

OF 3,997
EMPLOYEES
THERE ARE

448
VACANCIES

QUALIFICATIONS

Qualifications – Operators and Supervisors



ISSUES

- Future relevance of the National Water Package in Operational roles
- Gender employment strategies for Operational roles
- Workforce renewal strategies beyond succession planning

FULL REPORT



THANK YOU to all **qldwater** Skills Partnership members who completed the workforce survey. Other data used in the development of these images includes Statewide Water Information Management System (SWIM) (**qldwater**, 2024).